

Monroe County Resource Directory



Monroe County, Iowa • 2019

Monroe County Resource Directory online version:

www.marionph.org

Monroe County Offices		
County Office	Location	Phone
Assessor's Office	10 Benton Ave. E Albia, IA 52531	641-932-180
Auditor's Office	10 Benton Ave. E Albia, IA 52531	641-932-2865
Board of Supervisors	10 Benton Ave. E Albia, IA 52531	641-932-7706
Central Point of Coordination (Mental Health)	1801 South B St. Albia, IA 52531	641-932-2427
Conservation Office	1270 635 th Ave. Lovilia, IA 50150	641-946-8112
County Attorney	212 Benton Ave. W Albia, IA 52531	641-932-5155
Department of Human Services (SNAP, Food Stamps, Medical Asst.)		888-818-1900
Emergency Management	ADLM Building 12307 Hwy. 5 Moravia, IA 52571	641-724-3223
Engineer's Office	10 Benton Ave E Albia, IA 52531	641-932-7123
Environmental Health	ADLM Building 12307 Hwy. 5 Moravia, IA 52571	641-724-3511
FaDSS (Family Development & Self Sufficiency)		641-774-8133
General Relief Office	1801 South B St. Albia, IA 52531	641-932-2427
GIS Coordinator	10 Benton Ave. E Albia, IA 52531	641-932-7123
HFA/HOPES Program	1801 South B St. Albia, IA 52531	641-932-7191
Maintenance Department	10 Benton Ave. E Albia, IA 52531	641-777-3805
Mental Health Office	1801 South B St. Albia, IA 52531	641-932-2427
Monroe County Public Health	1801 South B St. Albia, IA 52531	641-932-7191
Nest Program		641-932-5612
Parents as Teachers (PAT) Program		641-932-5901
Planning & Zoning	Located in Engineer's Office	641-932-7123
Recorder	10 Benton Ave. E Albia, IA 52531	641-932-5164
Sheriff's Office	114 19 th Ave. W Albia, IA 52531	641-932-5164
Treasurer	10 Benton Ave. E Albia, IA 52531	641-932-5011
Veterans Affairs	1801 South B St. Albia, IA 52531	641-932-5622
WIC Program	2003 North Lincoln Knoxville, IA 50138	641-828-2238

Quick Reference Phone Guide

Affordable Healthcare – www.healthcare.gov	1-800-318-2596
Alcoholics Anonymous (24 hrs. a day 800-207-2172)	1-515-282-8550
Alzheimer’s Association Helpline	1-800-272-3900
American Cancer Society	1-800-227-2345
American Council of the Blind	1-800-424-8666
American Diabetes Association	1-800-232-3472
American Foundation for the Blind	1-800-232-5463
American Heart Association	1-800-242-8721
American Kidney Fund	1-866-300-2900
A.R.C. (Association of Retarded Citizens of Iowa)	1-800-433-5255
American Red Cross	1-800-733-2767
Arthritis Foundation / Family Caregiver Alliance	1-844-571-4357
Better Business Bureau (BBB) – www.bbb.org	1-703-276-0100
Boys Town National Hotline	1-800-448-3000
Child Find of America – Parents Help Line	1-800-292-9688
Child Find of America – 2 nd Line	1-800-426-5678
Children’s Wish Foundation International	1-800-323-9474
Deaf Iowans Against Abuse Hotline	cell to cell text 515-661-4015 or 1-319-531-7719
Office of Deaf Services of Iowa – www.deafservices.iowa.gov	1-888-221-3724
Domestic Abuse Hotline	1-800-770-1650
Dyslexia Association (International) www.inerdys.org	1-800-222-3123
Easter Seal Society of Iowa, Inc.	1-515-289-1933
Emergency Housing Crisis Line	1-844-673-5499
Epilepsy Foundation of America	1-800-332-1000
Eye Care America – National Help Line	1-877-887-6327
Federal Insurance Consumer Help Line (Insurance Information Institute - www.iii.org)	1-800-942-4242
First Call for Help (United Way 211 Line)	1-515-246-6555
Foundation 2 Crisis	319-362-2174 or 1-800-332-4224
G.E.D. (Your Future Starts Here Iowa Adult Education)	1-800-316-6850
Hawk – I (Free or Low-Cost Health Coverage for Kids)	1-800-257-8563
Hay Hotline (Hay & Straw selling list for producers to buy from-call to add your product)	1-800-383-5079
Health Information Resource Center – www.health.gov/nhic	1-240-453-8280
Healthy Families Hotline (ISU)	1-800-369-2229
Health and Human Services Information (Iowa Dept. of Human Services)	1-800-972-2017
Hearing & Speech Action (American Speech-Language-Hearing Association)	1-800-638-8255
Hearing Help Line (Better Hearing Institute)	1-800-327-9355
HIV/AIDS Hotline	1-800-273-2437
Huntingtins Disease Society of America	1-800-345-4372
Iowa Adult/Child Abuse Reporting Hotline	1-800-362-2178
Iowa Attorney General – Consumer Protection	1-888-777-4590
Iowa Arson/Crime Hotline	1-800-532-1459
Iowa Compass (disabilities resources)	TTY 1-800-735-2942 1-800-779-2001
Iowa Concern Hotline (ISU)	1-800-447-1985
Iowa Civil Rights Commission	1-800-457-4416
Iowa Department of Human Rights - Status of Women	1-800-558-4427
Iowa Department of the Blind – www.blind.state.ia.us	1-800-362-2587
Iowa Department on Aging – www.iowaaging.gov	1-800-532-3213
Iowa Foundation of Medical Care (Telligen)	1-800-383-2856
Iowa Gaming Association (Gambling Hotline)	1-800-238-7633
Iowa Legal Aid – www.iowalegalaid.org	1-800-532-1275
Iowa Legal Aid (60 & older)	1-800-992-8161
Iowa Ombudsman (Report concerns on government agencies)	1-515-281-3592
Iowa One Call, 48hr notice required – www.iowaonecall.com	Call 811 or 1-800-292-8989
Iowa Sexual Assault Hotline	1-800-284-7821
Iowa State Bar Association (Locate a Lawyer) – www.iowabar.org	1-800-457-3729

Iowa State Patrol Emergency	1-800-525-5555
Iowa Victim Service Call Center text 'iowahelp' to 20121 or www.survivorshelpline.org	1-800-770-1650
Iowa Vocational Rehabilitation Services	1-800-532-1486
Iowa Workforce Development	1-800-562-4692
IRS (Assistance for Individuals)	1-800-829-1040
ISU Extension and Outreach	1-800-262-3804
Juvenile Diabetes Research Foundation (International)	1-800-533-2873
Legal Aid/Legal Services Corporation of Iowa	1-800-452-0007
LifeLongLinks Aging & Disability Resource Center (ADRC)	1-866-468-7887
Living Bank Organ Donation	1-800-528-2971
Lupus Foundation	1-800-558-0121
Lymphedema Network (National)	1-800-541-3259
Medical Alert/Connect America – www.MedAlert.com	1-800-215-4206
Medicare TTY: 877-486-2048	1-800-633-4227
Mental Health Information and Referral (Emergency Assessment)	1-800-562-4944
Thursday's Child – www.thursdayschild.org	1-800-872-5437
Motor Vehicle Information Center (Iowa DOT)	1-800-532-1121
Multiple Sclerosis Society	1-800-344-4867
National Alcohol Hotline-AdCare	1-800-252-6465
National Alliance on Mental Illness (NAMI Help Line)	1-800-950-6264
National Center of Missing and Exploited Children	1-800-843-5678
National Council on Aging	1-571-527-3900
National Council on Alcoholism & Drug Dependence	1-800-622-2255
National Downs Syndrome Society	1-800-221-4602
National Institute on Drug Abuse	1-800-729-6686
National Kidney Foundation	1-800-596-7943
National Reyes Syndrome Foundation	1-800-233-7393
Ombudsman/Iowa Citizens Aid TTY: 515-242-5065	1-888-426-6283 or 1-515-281-3592
Parkinson Disease (National Parkinson's Foundation)	1-800-457-6676
Prevent Blindness Iowa	1-800-329-8782
Poison Control	1-800-222-1222
Refugee Services	1-800-362-2780
Scleroderma Foundation	1-800-722-4673
Senior Health Insurance Information Program (SHIIP) TTY: 800-735-2942	1-800-351-4664
Sexual Assault/Violent Crime Line (Crisis Intervention Services)	1-800-270-1620
SIDS American Institute – www.SIDS.org	1-239-431-5425
Social Security Administration/Medicare	1-800-772-1213
STD Hotline - CDC	1-800-227-8922
Substance Abuse & Mental Health Services Administration (Treatment Referral)	1-800-662-4357
Suicide Prevention Hotline	1-800-273-8255
Teen Line (ISU extension)	1-800-443-8336
Veteran's Information (National) – www.va.gov	1-800-827-1000
WIC (State)	1-800-532-1579

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ABUSE & PREVENTION

Children and Families of Iowa

Family violence center open to anyone with ongoing safety concerns

1111 University Ave

Fax: 515-288-9109 or 515-246-1245

Des Moines, IA 50314-2329

Phone: 515-288-1981

Website: www.cfiowa.org

Crisis Intervention Services

Provide comprehensive sexual assault services, prevention programming, and emergency housing for victims of domestic abuse and sexual violence for the counties of Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Poweshiek, Wapello, & Wayne. Also offer health and evidence based sexual abuse prevention education and support for children and adults. Children's programs are taught in group settings in daycares, preschools, schools, and other children's groups. Adult programs are also taught in groups settings. Contact them to schedule classes or for more information.

500 High Ave W

Website: www.stopdvsa.org

Oskaloosa, IA 52577

E-mail: help@stopdvsa.org

Phone: 641-673-0336 (Office)

1-844-673-5499 (Emergency Housing Crisis line) 1-800-

270-1620 (Sexual Assault Crisis Line)

1-800-464-8340 (Domestic Violence Crisis Line)

Prevent Child Abuse Iowa

Funds educational programs and advocacy to prevent child abuse

*For Child Abuse Prevention Programs in Monroe County Contact ISU Extension

2704 Fluer Dr.

Fax: 515-280-7835

Des Moines, IA 50321

E-mail: pcaia@pcaiowa.org

Phone: 515-244-2200

Website: www.pcaiowa.org

Toll Free: 1-800-children

Monroe County Prevent Child Abuse Council: 641-932-5612

Monroe County CPPC (Community Partnership for Protecting Children)

219 B Ave. W.

Albia, IA 52531

Phone: 641-932-5612

Family Crisis Center

Provide 24 hour crisis line, one-on-one counseling, general support services, court advocacy, medical advocacy, and housing advocacy

1014 N. Elm St.

PO Box 446

Website: ottumwacrisiscenter.bympa.org

Ottumwa, IA 52501

Phone: 641-683-1750

24hr Crisis Line: 800-464-8340

Iowa ARCH (Iowa Affirmation & Resources Chat)

Chatroom for survivors of sexual violence and their loved ones-open 9:00am-9:00pm CST

Website: www.iowaarch.org

Iowa Coalition Against Sexual Assault (CASA)

Support and referral service for sexual assault survivors

3030 Merle Hay Rd

Des Moines, IA 50310

Phone: 515-244-7424

Fax: 515-244-7417

Website: www.iowacasa.org

Polk County Crisis and Advocacy Services

Assistance for victims of sexual assault and other violent crimes

2309 Euclid Ave

Des Moines, IA 50310

Phone: 515-286-3600

Fax: 515-286-2032

Website: www.polkcountyiowa.gov

Sex Abuse Prevention Education Program

Sex abuse support and education via school/group presentations

712 Union St

Pella, IA 50219

Phone: 641-628-1212

515-447-3383

Fax: 641-628-3181

Website: www.crossroadspella.org

ADVOCACY/OUTREACH/REFERRAL

Des Moines Area Community College (DMACC) in Knoxville

Assistance with admissions, registration, financial aid, transfer planning, career preparation and exploration

305 S 3rd St

Knoxville, IA 50138

Phone: 641-840-2026

***Classes and services in Knoxville**

Indian Hills Community College (IHCC Ottumwa-Albia Satellite Office)

322 C Avenue E.

Albia, IA 52531

Phone: 1-800-726-2585 ext. 1901 or 641-932-5297

Fax: 641-932-7085

Contact Person: Tonya Bunch

Iowa State University Extension Service - Monroe County

Provides information regarding agriculture, business and continuing education

219 B Avenue West

Albia, IA 52531

Phone: 641-932-5612

E-mail: xmonroe@iastate.edu

Website: www.extension.iastate.edu/monroe/

(FaDSS) Family Development and Self Sufficiency (SCICAP)

Connecting with Families: Building on Strengths. Assistance for families enrolled in the Family Investment Program (FIP).

221 S. Clinton St

Albia, IA 52531

Phone: 641-774-8133

Website: www.scicap.org

Tobacco Cessation

Stop smoking help and prevention information, education and referral

Iowa State University Extension
Service – Monroe County
219 B Avenue W.
Albia, IA 52531
Phone: 641-932-5612

Website: www.extension.iastate.edu/monroe
Quitline Iowa: 1-800 QUIT NOW
Website Quitline Iowa: www.quitnow.net/iowa/

ASSISTANCE - Clothing

Helping Hands

Low free household and clothing items and food items-open Monday-Saturday

710 Washington Avenue E
Albia, IA 52531
Phone: 641-932-5984

Goodwill-Ottumwa

Low cost household and clothing items

850 N Quincy Ave
Ottumwa, IA 52501
Phone: 641-682-4704

Website: www.dmgoodwill.org/

ASSISTANCE – General

Department of Human Services (Monroe County)

Offers child and adult protective services, alternate living, state assistance

Contact Mahaska County DHS for Child Welfare Services

Phone: 641-932-5187 (rolls to Oskaloosa office) or 641-682-8793

To report a change in food, medicaid or cash assistance call the DHS customer center

Phone: 1-888-818-1900

To report an incident of child abuse

Phone: 1-800-652-9516 & after hours 1-800-362-2178 Website: www.dhs.state.ia.us

County General Relief

Monroe County General Relief Office

1801 South B Street

Albia, IA 52531

Phone: 641-932-2427

Fax: 641-932-2578

South Central Iowa Community Action Program (SCICAP)

Provides utility assistance and home weatherization for low income families, & vouchers for local food pantry.

221 S. Clinton St.

Albia, IA 52531

Phone: 641-932-5107

Website: www.scicap.org

Ablia Unit: Salvation Army

Ministerial Association Emergency Office
Contact: Roger Henry, Pastor Trinity UMC
Phone: 641-932-7393 or Trinity UMC Office

Social Security Administration

2429 Northgate St - Suite A
Ottumwa, IA 52501
Phone: 1-866-964-7394

Website: www.ssa.gov

ASSISTANCE - Food & Nutrition

Free & Reduced School Lunches

Albia HS: 641-932-2161 ext 102
Eddyville-Blakesburg: 641-969-4226
Moravia: 641-724-3311

Family Nutrition Program (FNP)

Nutrition education program serves families with children 10 and under or expecting a baby, who qualify for food stamps.

ISU Extension Office
219 B Avenue West
Albia, IA 52531
Phone: 641-932-5612

Website: www.extension.iastate.edu/monroe

Women, Infant & Children Nutrition Program (WIC)

For children 0-5 years old and women who are pregnant, breastfeeding or just had a baby. This program provides nutritional education and checks to families to purchase baby formula, milk, eggs and other healthy foods

Marion County Public Health Department (manages this program for Monroe County)
2003 N. Lincoln
Box 152
Knoxville, IA 50138
Phone: 641-828-2238

Fax: 641-842-3442

Phone: 1-800-532-1579 (State WIC Office)

Website: www.marionph.org

Find us on Facebook at Marion County Public Health Department

SHARE Iowa

P.O. Box 328
1102 South 7th St.
Oskaloosa, IA 52577
Phone: 1-800-344-1107

Website: www.shareiowa.org

Email: shareiowa2@mahaska.org

Aliba Farmers Market

Every Friday 4-630pm

Located: Benton Ave. E & Hwy 5, Court House Square Lawn

Helping Hands

Monroe County Food Pantry
710 Washington Ave. E
Albia, IA 52531
Phone: 641-932-5984

Non-Food Household Products

Products provided by the Ministerial Society through the local Methodist Church.
Trinity United Methodist Church
1117 Benton Ave E
Albia, IA 52531
Phone: 641-932-7393

CAMPS

Wesley Woods Camp and Retreat Center

Offers 125 different kinds of summer camps

10896 Nixon St
Indianola, IA 50125
Phone: 1-866-684-7753

Fax: 515-961-4162
E-mail: wesleywoods.camp@iaumc.org
Website: www.WesleyWoodsIowa.org

Camp Appanoose

Camp Appanoose offers a variety of programs for youth ages 8-18, designed each year to develop hope and vision. Participants are challenged to pursue their interests, develop their unique gifts, and serve others. Each program is educational and is integrated with Biblical teaching.

13380 430th St.
Plano, IA 52581-8524
Phone: 641-649-2491

Fax: 641-649-2491
E-mail: cabar@campappanoose.org
Website: www.campappanoose.org

Lake View Camp & Conference Center

Offers summer camps for children and adults of all ages, work trip opportunities throughout the year, and a quiet place to hold small retreats and gatherings

Office: PO Box 836 Camp Address: 1797 Hwy T-17
Pella, IA 50219 Tracy, IA 50256
Email: lakeview@lakeviewconference.com
Website: www.lakeviewconference.com
Phone: 641-628-2160

CHILD CARE - Finding Care

Child Care Resource & Referral

Helps parents find child care and provides home providers, centers and preschools with consultation, Staff training and registration information and resources to improve the quality of care provided.

Orchard Place
808 5th Ave
Des Moines, IA 50309

Website: www.iowaccrr.org
Parent referral: (855)-244-5301
Main Office: 515-246-3590

**If you choose to use one phone number only-Please choose the parent referral number (855).*

CHILD CARE

Albia Daycare & Preschool Inc.

100 N 2nd St.
Albia, IA 52531
Phone: 641-932-7835

Chiropractic

Chiropractic Health Center

909 S Clinton St
Albia, IA 52531
Phone: 641-932-2939

Judge Chiropractic

22 Washington Ave. West
Albia, IA 52531
Phone: 641-932-5157

Website: www.judgechiropractic.com

COMMUNITY GROUPS

Albia Chamber of Commerce

18 South Main
Albia, IA 52531
Phone: 844-567-6617

Email: albiachamber@albiachamber.org
Website: www.abliachamber.org

4H Program (ISU Extension Office)

219 B Avenue W.
Albia, IA 52501
Phone: 641-932-5612
Website: www.extension.iastate.edu/monroe/4h

Girl Scouts of Greater Iowa

10715 Hickman Road
Des Moines, IA 50322
Phone: 515-278-2881
Toll Free: 1-800-342-8389

Website: www.girlscouts.org

Boy Scouts

6123 Scout Trail
Des Moines, IA 50322
Phone: 515-266-2135

Website: www.midiowacouncilbsa.org

COUNSELING & CONSULTATION SERVICES

Bankruptcy Education and Counseling

*See Consumer Credit Counseling 1-800-714-4388

Community Health Centers of Southern Iowa

Behavioral health intervention services, substance abuse, marriage counseling, individual counseling, group counseling, and medical management

Albia Location:

117 South Main St.

Albia, IA 52531

Phone: 641-932-2065

Behavioral Health Hotline: 1-800-708-5129

Substance Abuse Hotline: 641-895-9409

Fax: 641-932-2365

Website: www.chcsi.org/behavioral

Southern Iowa Mental Health Center

Provides Psychiatry and Therapy for adults/children and Integrated Health Home (IHH) services. There is supportive employment assistance and the Promise Center offering opportunity for socialization and volunteerism for individuals with a diagnosed mental health disorder.

1527 Albia Rd.

Ottumwa, IA 52501

Phone: 641-682-8772

Fax: 641-682-1924

Seida Community Action

725 W. 2nd St.

Ottumwa, IA 52501

Phone: 641-682-8741 - Ext. 239
or 1-800-622-8340

Website: www.sieda.org

Albia Office

1801 South B. St.

Phone: 641-932-5960

Hope House

The Hope House Treatment and Recovery Center provides drug and alcohol addiction treatment to pregnant women and individuals with children. The program is unique in that children attend treatment with their parent, so the family can recover together.

433 N. Weller St.

Ottumwa, IA 52501

Phone: 641-954-9924

Website: firstresources.us

Dr. Rebecca A. Thomas, PsyD

Private practice setting offering Counseling and Psychological Testing. She also offers Play Therapy, EEG Neurofeedback and Auriculotherapy.

202 A Ave. E.

Albia, IA 52531

Phone: 641-932-0111

Fax: 641-932-0085

Paula S. Gordy LISW, LLC (Counseling)

112 Washington Ave. East

Albia, IA 52531

Phone: 641-856-2688

First Time Homebuyer Counseling

*See Consumer Credit Counseling 1-800-714-4388

Foreclosure Mitigation

*See Consumer Credit Counseling 1-800-714-4388

Reverse Mortgage Counseling

*See Consumer Credit Counseling 1-800-714-4388

Consumer Credit Counseling

Nonprofit organization offering free financial counseling and free foreclosure mitigation. Debt management planning, bankruptcy education and counseling and reverse mortgage counseling may require a nominal fee.

(There are counseling centers in several central Iowa communities or can be done by phone)

Main Office: 1003 W 4th St

Website: www.cccsia.org

Waterloo, IA 50702

Email: dmmanager@cccsia.org

Phone: 1-800-714-4388

Central Iowa Office: Regus Bldg.

6165 NW 86th St. Suite 237

Johnston, IA 50131

Phone: 515-727-1646

Dental Services

I-Smile™

Dental services for 0-21 or pregnant women

Marion County Public Health (Manages this program for Monroe County)

2003 North Lincoln

Website: www.marionph.org

Knoxville, IA 50138

Fax: 641-842-3442

Phone: 641-828-2238

Find us on Facebook: Marion County Public Health Department

Dr. Joseph L Bates DDS & Dr. Scott W. Davis DDS

222 Washington Avenue E.

Website: www.josephbatesdds.com

Albia, IA 52531

Phone: 641-932-2020

Restoration Dental Care, Dr. Laura Adam

204 S. Main St.

Albia, IA 52531

Phone: 641-932-7321

Dr. Scott W. Davis

112 N. 10th St.

Albia, IA 52531

Phone: 641-932-2020

Heritage Dental

26 S. Main
Albia, IA 52531
Phone: 641-932-2779

Dr. Thomas W. Evans, DDS

740 E. Pennsylvania Ave.
Ottumwa, IA 52501
Phone: 641-683-1000

DISABILITY SERVICES

Monroe County Professional Management

Provides support services for mentally and physically challenged persons (Day Habilitation Program, Group Homes, and more)

15 A Avenue West
Albia, IA 52531
Phone: 641-932-5311

Website: www.mcpcm.org

CROSS Mental Health Region (Formerly Monroe County CPC)

County Rural Offices of Social Services works to improve health, hope, and successful outcomes for the adults in our region who have mental health disabilities and intellectual/developmental disabilities, including those with multi-occurring issues with other complex human service needs. CROSS serves Clarke, Decatur, Lucas, Marion, Monroe, Ringgold, and Wayne Counties.

1801 S. B Street
Albia, IA 52531
Phone: 641-932-2427

Fax: 641-932-2578

Website: www.crossmentalhealth.org

FREE 24 HOUR HELPLINE:

1-844-430-8520 (Feeling sad, scared, or unsafe?)

Christian Opportunity Center

Facility offering care/employment/housing for mentally and/or physically handicapped adults

1553 Broadway St
PO Box 347
Pella, IA 50219
Phone: 641-628-1162

Fax: 641-628-8682

E-mail: info@christianopportunity.org

Website: www.christianopportunity.org

Iowa Compass

Information for Iowans with disabilities and the people that work with them

100 Hawkins Dr. Room S295
Iowa City, IA 52242
Phone: 1-800-779-2001

1-877-686-0032 TTY (711 for Relay)

Website: www.iowacompass.org

E-mail: iowa-compass@uiowa.edu

Iowa Vocational Rehabilitation Services

15260 Truman Street, Suite 4
Ottumwa, IA 52501
Phone: 641-682-7569

Website: www.ivrs.iowa.gov

Fax: 641-682-6219

ChildServe

Supports children with special healthcare needs on a short and long-term basis

5406 Merle Hay Rd.
Johnston, IA 50131
Phone: 515-727-8750

Website: www.childserve.org
Fax: 515-727-8757

Tenco

Provides people with disabilities a place to work, learn life skills and interact in the community. Tenco also provides the following services to those who have disability: residential services, vocational services, adult day habilitation, respite, group respite, residential care facility and transition home along with greenhouse operations and retail services. Tenco has offices in 6 counties, 2 hydroponic greenhouses and a thrift store.

710 Gateway Dr.
Ottumwa, IA 52501
Phone: 641-682-8114

Website: tenco.org
Fax: 641-684-4223

1st Resources

This non-for-profit agency that serves a variety of human service programs specifically to children in need, families, and people with disabilities. They also offer mental health and substance abuse treatment options for adults and children. Locations include Sigourney, Ottumwa, Bloomfield, Burlington, Centerville, Fairfield, Keokuk, Mount Pleasant, Newton, Oskaloosa, and Washington.

102 North Hancock Street
Ottumwa, IA 52501
Phone: 641-682-2800

Website: firstresouces.us
Fax: 641-682-2826

Optimae Life Services, Inc.

Provides home-based services and counseling primarily to individuals with intellectual disabilities or mental illness, as well as behavioral health, home health services, and 24 hour residential sites. Opitmae offers comprehensive, customer driven services which encourage choice, empowerment, and community integration.

226 West Main Street
Suite 405
Ottumwa, IA 52501
Phone: 641-682-4804
Website: www.optimaelifeservices.com

Child Health Specialty Clinic

123 East Third Street, Suite 2
Ottumwa, IA 52501
Phone: 641-682-8145

Website: www.chcsi.org

Iowa Protection and Advocacy Services

400 E. Court Ave. #300
Des Moines, IA 50309
Phone: 515-278-2502

Website: www.disabilityrightsowa.org
Toll Free: 1-800-779-2502

Ragtime Industries

Social services for the handicapped in Albia

116 N. 2nd Street

Albia, IA 52531

Phone: 641-932-7813

DISASTER ASSISTANCE

American Red Cross

2116 Grand Ave.

Des Moines, IA 50312

Phone: 515-243-7681 or Ottumwa Office: 641-682-4571

Website: www.redcross.org

EDUCATION - Family-Based

Parents as Teachers

Early childhood parent education and family support program offering in-home parental education

221 S. Clinton

Albia, IA 52531

Phone: 641-932-5901

The Nest Program

Parenting education program, where parents can earn incentives for coming and learning.

219 B Ave. West

Albia, IA 52531

Phone: 641-932-5612

The Hopes Program

This home visiting program is offered to expecting mothers and families with children under the age of 5. It is designed to bring support and build healthy strong families. Based out of Monroe Co. Public Health.

1801 South B Street

Albia, IA 52531

Phone: 641-932-7191

Fax: 641-932-5075

Children and Families of Iowa

Offers childcare activities in center and home-based environments

Child Development Center

1111 University Ave

Des Moines, IA 50314

Phone: 515-288-1981

E-mail: contactus@cfiowa.org

Website: www.cfiowa.org

Fax: 515-288-9109

Children in the Middle Classes - Family Development Associates

Provide Children in the Middle and Mediation Education classes for parents in Monroe County and the surrounding area who are separating or divorcing

Family Development Associates

PO Box 231

Mount Vernon, IA 52314

Registration & Class Schedule online at

Website: www.family-development.org

E-mail: cim2007@msn.com

Phone: 1-800-261-5097

Great Prairie AEA (Albia)

Consultation for families and students with disabilities

103 South A Street

Albia, IA 52531

Phone: 641-932-5007

Website: www.heartlandarea.org

ISU Extension-Monroe County

219 B Avenue W.

Albia, IA 52531

Phone: 641-932-5612

Website: www.extension.iastate.edu/monroe/

EDUCATION - College

Indian Hills Community College (IHCC Ottumwa-Albia Satellite Office)

322 C Avenue E.

Albia, IA 52531

Phone: 641-932-5297

Contact Person: Tonya Bunch

Fax: 641-932-7085

Central College

812 University Ave

Pella, IA 50219

Phone: 641-628-5286

Website: www.central.edu

Toll Free: 1-877-462-3687

Iowa State University Extension Service - Monroe County

Provides information regarding agriculture, business and continuing education

219 B Avenue W

Albia, IA 52531

Phone: 641-932-5612

E-mail: xmonroe@iastate.edu

Website: www.extension.iastate.edu/monroe/

William Penn University

201 Trueblood Avenue

Oskaloosa, IA 52577

Phone: 1-800-779-7366

Website: www.wmpenn.edu

Buena Vista University-Ottumwa

525 Grandview Avenue, Room 149

Ottumwa, IA 52501

Phone: 712-749-1980

Website: www.bvu.edu/degree-completion/locations

EDUCATION - Elementary, Middle, and High School

Albia Community School District

701 Washington Avenue East

Albia, IA 52531

Website: www.albiacsd.org

Fax: 641-932-5192

Phone: 641-932-2161 (School Phone Number Directory)

Moravia Community School District

505 North Trussell

Moravia, IA 52571

Phone: 641-724-3241 (District Office)

Website: www.moravia.k12.ia.us

Fax: 641-724-0629

Eddyville-Blakesburg-Fremont Community School District

222 Walnut Street

Eddyville, IA 52553

Phone: 641-969-4226 (Admin Office)

641-969-4288 (EBF Jr/Sr High School)

641-969-4281 (Eddyville Elem School)

641-938-2203 (Blakesburg Elem School)

641-933-4211 (Fremont Elem School)

Fax: 641-969-4547

Website: www.rocket.sk12.org

EDUCATION- Preschool

Albia Head Start

105 S. 7th St.

Albia, IA 52531

Phone: 641-932-2632

King's Kids Preschool

1115 A Avenue E.

Albia, IA 52531

Phone: 641-932-2271

Kendall Center Preschool

701 Washington Ave. E. Albia,

IA 52531

Phone: 641-932-5970

Lovilia Headstart

302 S. H Ave.

Lovilia, IA 50150

Phone: 641-946-8125

ELECTED OFFICIALS

Monroe County Board of Supervisors

Monroe County Courthouse

10 Benton Avenue

Albia, IA 52531

Phone: 641-932-7706

Website: www.monroecoia.us/offices/bos

Fax: 641-932-5905

U.S. Representative Dave Loebsack

125 South Dubuque Street

National Office:

Iowa City, IA 52240
Phone: 319-351-0789
Fax: 319-351-5789

1527 Longworth House Office
Washington, D.C. 20515
Phone: 202-225-6576

U.S. Senator Chuck Grassley

721 Federal Building
210 Walnut
Des Moines, IA 50309
Phone: 515-288-1145
Fax: 515-288-5097

National Office:
135 Hart Senate Building
Washington, D.C. 20515
Phone: 202-224-3744

U.S. Senator Joni Ernst

733 Federal Building
210 Walnut
Des Moines, IA 50309
Phone: 515-284-4574
Fax: 515-284-4937

National Office:
111 Russell Senate Office Building
Washington, D.C. 20510
Phone: 202-224-3254

EMPLOYMENT SERVICES

Iowa Works of Ottumwa

15260 Truman Street
Ottumwa, IA 52501

Website: www.iowaworkforcedevelopment.gov
Phone: 641-684-5401

Project Iowa

*Job opportunities in: Advanced Manufacturing, Welding, and Financial Services.
Must be 18 and over, a U.S. Citizen or legal resident, have a HS diploma or GED and strong work ethic*
Phone: 515-280-1502 (Ask for Melissa)

Job Corp Office

Phone: 1-800-733-5627

Website: www.jobcorps.gov

Iowa Vocational Rehabilitation

15260 Truman Dr., Suite 4
Ottumwa, IA 52501
Phone: 641-682-7569

Website: www.ivrs.iowa.gov

GROUP HOMES

Monroe County Professional Management

Provides support services for mentally and physically challenged persons (Day Habilitation Program, Group Homes, and more)

15 A Avenue West
Albia, IA 52531
Phone: 641-932-5311

Website: www.mcpm.org

Christian Opportunity Center

Facility offering care/employment/housing for mentally and/or physically handicapped adults

1553 Broadway St
Pella, IA 50219

E-mail: info@christianopportunity.org
Website: www.christianopportunity.org

Phone: 641-628-1162 Fax: 641-628-8682

HEALTHCARE ASSISTANCE

Summer Insurance

Can assist those needing help navigating the Health Insurance Marketplace for insurance.

13 Benton Ave E.

Albia, IA 52531

Phone: 641-932-7163

Good Samaritan Free Clinic

First United Methodist Activity Center

308 E Robinson

Knoxville, IA 50138

Phone: 641-842-3712

Iowa Comprehensive Health Association

Provides Health Insurance coverage to Iowa residents who have been denied coverage

PO Box 1090

Website: www.hipiowa.com

2015 16th St

Great Bend, KS 67530

Phone: 1-877-793-6880

Hawk-i (Healthy & Well Kids in Iowa)

To qualify, a child must live in Iowa and: Be under 19 years old; Have no other health insurance; Be a citizen of the United States or a qualified alien; Be in a family that meets the hawk-i income limits; Cannot be the dependent of a State of Iowa employee; Children who qualify for Medicaid cannot get hawk-i

Marion County Public Health

Fax: 641-842-3442

2003 North Lincoln

Website: www.marionph.org

PO Box 152

Knoxville, IA 50138

Phone: 641-828-2238

MCO Contact Information-Medicaid

Amerigroup Member Services – 1-800-600-4441

Website: <http://www.myamerigroup.com/IA>

Amerigroup Transportation Request: Call Logisticare at **1-844-544-1389**

Iowa Total Care Member Services – 1-833-404-1061

Website: <https://www.iowatotalcare.com/>

Iowa Total Care Transportation Request: Call Iowa Total Care Member Services **1-833-404-1061**

HEALTH CARE PROVIDERS & SERVICES

Infant Care - Text4Baby

New and expectant moms receive 3 text messages each week that provide education on topics such as birth defects prevention, immunizations, nutrition and mental health.

Email: info@text4baby.org

Website: www.text4baby.org

River Hills Women's Health And Family Planning

201 South Market Street

P.O. Box 458

Ottumwa, IA 52501

Family Practice/Dental/Behavioral Health: 641-683-5773

Pediatrics: 641-684-3000

Women's Health Family Planning: 641-455-5431

Home Health Care

Interim Healthcare

Skilled care nursing services, home health aids, homemakers, & OT/PT services

209 N Clinton

Fax: 641-932-2514

Albia, IA 52531

Phone: 641-932-2513

Website: www.interimhealthcare.com/southerniowa

Hospice

Care Initiatives Hospice

Offers end of life counseling and support for patients, patient families and those losing a loved one

4 South Main Street

Fax: 641-932-3486

Albia, IA 52531

Website: www.careinitiativeshospice.org/

Phone: 641-932-3488

Toll Free: 1-800-577-8222

EveryStep Care & Support Services

This agency provides Hospice, Community Health & Wellness, Interpretation, Home Care, Grief & Loss, Care & Support, and a Thrift Store at the Urbandale location.

213 East Main Street

Suite 103

Knoxville, IA 50138

Phone: 641-842-4312 or 1-800-350-9209

101 East Van Buren Street

Centerville, IA 52544

Phone: 641-856-5502 or 1-800-500-2614

Hospitals & Clinics

Monroe County Hospital

6580 165th Street

General Hospital

Albia, IA 52531

Website: www.mchalbia.com

Phone: 641-932-2134

Monroe County Hospital-Medical Clinic

6582 165th Street

Website: www.mchalbia.com

Albia, IA 52531
Phone: 641-932-7172

HOTLINES & INFORMATION

1-800-Bets-OFF

Hotline of the Iowa Gambling Treatment program. Address gambling concerns for yourself or others
Phone: 1-800-238-7633 Website: www.1800betsoff.org

Sex Abuse Hotline

1-800-284-7821 (Iowa)

Domestic Abuse Hotline

1-800-799-7233 National *No Fees, No names, No judgement
1-800-770-1650 Iowa

Dependent Adult and Child Reporting Hotline

1-800-362-2178 Child
1-800-362-2178 Dependent Adult
Website: www.dhs.iowa.gov/report-abuse-and-fraud

Teen Line

Personal and health related information and referral
1-800-852-8336 or 310-855-4673
Website: www.teenlineonline.org
Text TEEN to 839863

Girls and Boys Town National Hotline

24-hour national hotline with professional counselors for intervention and referrals
1-800-448-3000 (Regional)
1-800-448-3000 (National) Website: www.boystown.org

211 (United Way Information & Referral)

Connects people to resources, contacts and programs to help in crisis situations
E-mail: 211@desmoines-redcross.org Phone:
515-246-6555 or 1-800-244-7431
Website: www.211.org

HOUSING - Subsidized & Low-Income

Albia Housing Agency

The Albia Housing Agency administers both a public housing and Section 8 housing voucher program. The housing authority owns and manages one project which contains 40 affordable rental units. It also administers 96 Section 8 housing vouchers.
120 South A Street Albia,
IA 52531
Phone: 641-932-7859

Benton Place Apartments

Government subsidized apartments for elderly, disabled, or handicapped with extremely low income
520 Benton Avenue West Phone: 641-777-9212 or 641-897-9092
Albia, IA 52531

Area XV Multi-County Housing Agency

Serves the counties of Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Washington, & Wayne
417 North College Street Website: www.areaxvhousing.org
Agency, IA 52530
Phone: 641-937-5222 or 1-800-848-9438

LAW ENFORCEMENT & CRIME PREVENTION

Monroe County Attorney

212 Benton Ave W
Albia, IA 52531
Phone: 641-932-5155
Website: www.monroecoia.us/offices/attorney/index.htm

Monroe County Sheriff's Department

114 19th Av. West Fax: 641-932-7381
Albia, IA 52531 Phone: 641-932-7815
Website: www.monroecoia.us/offices/sheriff/index.htm

Albia Police Department

114 19th Ave. West Website: www.albiapd.org
Albia, IA 52531 Fax: 641-932-7381
Phone: 641-932-7815

LEGAL SERVICES

Drake University Legal Services (Outreach)

2400 University Ave Des
Moines, IA 50311
Phone: 515-271-3851

Iowa Concern Hotline

Financial questions, legal issues, family transitions
Phone: 1-800-447-1985

Lawyer Referral Service

Iowa Find-A-Lawyer Toll free 1-800-532-1108
625 East Court Ave Website: www.iowafindalwyer.com
Des Moines, IA 50309
Phone: 515-280-7429

Iowa Legal Aid Southeast Iowa Regional Office

112 E Third St
Ottumwa, IA 52501
Phone: 1-800-532-1275

Website: www.iowalegalaid.org

MEDICAL SUPPLIERS

Hammer Medical Supply

113 High Avenue East
Oskaloosa, IA 52577
Phone: 641-672-2501 or 1-800-395-5537

Website: www.hammermedical.com

Hammer Medical Supply

613 Pennsylvania Ave.
Ottumwa, IA 52501
Phone: 641-684-6800

Website: www.hammermedical.com

Hoveround

2151 Whitfield Industrial Way
Sarasota, FL 34232
Phone: 1-800-542-7236

Website: www.hoveround.com

Walgreens (Home Medical Supplies)

200 Wilmot Road
Deerfield, IL 60015
Phone: 1-877-925-4733 Online Inquiries
Phone: 1-800-WALGREENS Store Inquiries
Website: www.walgreens.com/store/c/home-medical-supplies-and-equipment

Life Alert

Phone: 1-800-360-0329

Website: www.lifealert.com

Liberator Medical Supply

Phone: 1-888-244-0789

Website: www.liberatormedical.com

Nucara Pharmacy

107 W Main St.
Ottumwa, IA 52501
Phone: 641-684-5453

Website: www.nucara.com

NURSING HOMES, ASSISTED & INDEPENDENT LIVING

Monroe Care Center

Skilled Nursing Facility
120 North Thirteenth Street
Albia, IA 52531
Phone: 641-932-2125

Monroe County Professional Management

Provides support services for mentally and physically challenged persons (Day Habilitation Program, Group Homes, and more)

15 A Avenue West
Albia, IA 52531

Phone: 641-932-5311

Homestead of Albia

Assisted Living Facility & Senior Meals Delivery (Private Pay or Medicaid Accepted)

6590 165th Street
Albia, IA 52531

Phone: 641-932-7985

Oakwood Specialty Care

Senior Housing/Nursing Home

200 16th Avenue East
Albia, IA 52531

Phone: 641-932-7105

Brees Rest Home

210 Washington Ave. East

Albia, IA 52531

Phone: 641-932-5517

OPTOMETRIST

Wolfe Eye Clinic

101 Benton Avenue E
Albia, IA 52531

Phone: 641-932-7154

Website: www.wolfeeyeclinic.com

Dr. William R. Adler O.D.

P.O. Box 100

6584 165th Street

Albia, IA 52531 Phone: 641-932-7614

Website: www.drwilliamadler.com

PHARMACY

Hy-Vee Pharmacy

301 HWY 34 W

Albia, IA 52531

Phone: 641-932-2993

Website: www.hy-vee.com/health/pharmacy

PUBLIC HEALTH

Monroe County Public Health

Disease prevention, foot care, blood pressure checks, immunizations – check for clinic times; childcare health consultant, & birth control pickup location for the Women’s Health Center Clinic in Ottumwa

1801 South B Street
Albia, IA 52531
Phone: 641-932-7191

Referral Linking Facilitation “No Wrong Door” – Linking people to the appropriate services in Monroe County (if possible) or surrounding areas

Provides care coordination linkage and referral for health, dental, and social needs inclusive of community resources-call ahead to assure best service

Marion County Public Health
2003 North Lincoln
PO Box 152
Knoxville, IA 50138
Phone: 641-828-2238

Fax: 641-842-3442
Website: www.marionph.org

Care for Yourself – Breast and Cervical Cancer Early Detection Program for Lucas, Marion, Mahaska, & Monroe Counties (BCCEDP)

Provides free mammograms, pap tests, breast and cervical diagnostic testing, and one yearly office visit to women ages 40 to 64 who are uninsured or under-insured, or women who have breast cancer symptoms

Marion County Public Health
P.O. Box 152
2003 North Lincoln
Knoxville, IA 50138
Phone: 641-828-2238

Fax: 641-842-3442
[Website: http://www.marionph.org/](http://www.marionph.org/)

Find us on Facebook: Marion County Public Health Department

1st Five Program

(For Appanoose, Clarke, Decatur, Jasper, Lucas, Marion, Monroe, Poweshiek, Ringgold & Wayne Counties) 1st Five is a public-private partnership bridging primary care and public health services in Iowa. The 1st Five model supports health providers in the earlier detection of social-emotional and developmental delays and family risk-related factors in children birth to 5 and coordinates referrals, interventions and follow-up.

Marion County Public Health Department (Manages this program for Jasper County)
2003 N. Lincoln
P.O. Box 152
Knoxville, IA 50138
Phone: 641-828-2238

Fax: 641-842-3442
Website: www.marionph.org

**Find us on Facebook–Marion County Public Health Department*

I-Smile™

Dental services for 0-21 or pregnant women

Marion County Public Health
2003 North Lincoln
P.O. Box 152
Knoxville, IA 50138
Phone: 641-828-2238

Website: www.marionph.org
Fax: 641-842-3442

**Find us on Facebook-Marion County Public Health Department_*

Maternal & Child Health

For children 0-21 years old and women who are pregnant, or just had a baby. This program assists in finding healthcare coverage and healthcare providers or dentists, provides education to promote a health pregnancy, evaluates emotional stress and family adjustment to pregnancy and parenting, arranges transportation to medical and dental appointments, provides nutritional education, and a home visit after you deliver your baby.

Marion County Public Health Department (Manages this program for Jasper County)

2003 N. Lincoln

P.O. Box 152

Knoxville, IA 50138

Phone: 641-828-2238

Fax: 641-842-3442

Website: www.marionph.org

**Find us on Facebook- Marion County Public Health Department*

RECREATION

Miami Lake Park

(Monroe County Conservation Board)

1270 635th Avenue

Lovilia, IA 50150

Phone: 641-946-8112

Lake Rathbun

(Iowa Department of Natural Resources)

Rathbun Fish Hatchery

15053 Hatchery Place

Moravia, IA 52571

Phone: 641-647-2406

Website: www.iowadnr.com

Monroe County Aquatic Center

700 N. 3rd St.

Albia, IA 52531

Phone: 641-932-7159

Welcome Home Soldier Monument

6451 US-34

Albia, IA 52531

U.S. Army Corps of Engineers

Lake Rathbun

Visitor's Center, nature programs, camping, bicycle, hiking trails and water activities

20112 HWY J5T

Centerville, IA 52544

Phone: 641-647-2711

Honey Creek State Park

12194 Honey Creek Place

Moravia, IA 52571

Phone: 641-724-3739

Website: honeycreekresort.com

SENIOR SERVICES

Milestones Area Agency on Aging

623 Pennsylvania Ave.
Ottumwa, IA 52501
Phone: 641-682-2270

Website: www.milestonesaaa.org
Toll Free: 1-855-410-6222
Fax: 641-682-2445

Monroe County Senior Nutrition (Leisure Lounge Senior Center)

Offers meals to elderly individuals

17 N Clinton St.
Albia, IA 52531
Phone: 641-932-5198

Monroe County Public Health

Disease prevention, foot care, blood pressure checks, immunizations-check for clinic times, childcare health consultant, & a birth control pickup location for the Women's Health Center Clinic in Ottumwa

1801 South B Street
Albia, IA 52531
Phone: 641-932-7191

Homestead of Albia

Assisted Living Facility & Senior Meals Delivery (Private Pay or Medicaid Accepted)

6590 165th Street
Albia, IA 52531

Phone: 641-932-7985

10-15 Regional Transit Agency

612 S. Madison
Ottumwa, IA 52501
Phone: 1-800-227-6390 or 641-683-2024

Website: www.1015transit.com

Social Security Administration

2429 Northgate Street Suite A
Ottumwa, IA 52501
Phone: 1-866-964-7394

Website: www.ssa.gov

Mom's Meals

3210 SE Corporate Woods Dr.
Ankeny, Iowa 50021
Phone: 1-877-508-6667

Website: www.momsmeals.com

Sister's Homestyle Entrees

1306 22nd St. North
Humboldt, IA 50548
Phone: 515-332-1928

Website: www.sistersentrees.com

Connect America/Medical Alert

Jerri McCracken

228 Third Street- Box 220

Parkersburg, IA 50665

Cell: 319-231-0932

www.medalert.net

Assurance Wireless-Lifeline Cell Phone Provider(Virgin Mobile)

Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria.

You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). You can also qualify based on your household income. You must provide proof of program participation or proof of income.

P.O. Box 686

Parsippany, NJ 07054

Phone: 1-888-321-5880

Website: www.assurancewireless.com

SUPPORT GROUPS

Divorce Care

First Federated Church

4801 Franklin Ave

Des Moines, IA 50310

Website: www.firstfederated.org

Fax: 515-255-0052

Iowa Veteran's Home

1301 Summit St.

Marshalltown, IA 50158

Phone: 641-752-1501

Fax: 641-753-4278

Website: www.ivh.iowa.gov

Monroe County Commission of Veteran Affairs

1801 South B St.

Albia, IA 52531

Phone: 641-932-5622

TRANSPORTATION SERVICES

Amtrak

210 W. Main St.

Ottumwa, IA 52501

Phone: 641-682-3876

Website: www.amtrak.com

10-15 Regional Transit Agency

Public transportation system.

612 South Madison

Ottumwa, IA 52501

Phone: 641-683-2024

Website: www.1015transit.com

MCO Contact Information

Amerigroup Member Services – 1-800-600-4441

Website: <http://www.myamerigroup.com/IA>

Amerigroup Transportation Request: Call Logisticare at **1-844-544-1389**

Iowa Total Care Member Services – 1-833-404-1061

Website: <https://www.iowatotalcare.com/>

Iowa Total Care Transportation Request: Call Iowa Total Care Member Services **1-833-404-1061**

UTILITIES

Alliant Energy

Customer Service: 1-800-255-4268

Website: www.alliantenergy.com

Midamerican Energy

Customer Service: 1-888-427-5632

Gas Leak: 1-800-595-5325

Power Outages & Wires Down: 1-800-799-4443

Website: www.midamericanenergy.com

Albia Municipal Waterworks

120 S. A St.

Albia, IA 52531

Phone: 641-932-2911

Chariton Valley Electric Cooperative Inc.

2090 Hwy 5 South

Albia, IA 52531

Phone: 641-932-7126

Monroe County Resource Directory

2018

Thank you to the following organizations for making this year's directory possible:

1st Five Program through Marion County Public Health Department

·For funding and coordinating this project

Monroe County Resource Directory online version: www.marionph.org



Public Health
Prevent. Promote. Protect.

If your organization or agency provides help to area families and would like to be listed in future editions or for any additions, corrections, or deletions to the current listing, please contact Marion County Public Health Department at 641-828-2238.