<table>
<thead>
<tr>
<th>LUCAS COUNTY OFFICES</th>
<th>County Office</th>
<th>Location</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assessor’s Office</td>
<td>916 Braden Ave. Chariton, IA 50049</td>
<td>641-774-4411</td>
<td></td>
</tr>
<tr>
<td>Auditor’s Office</td>
<td>916 Braden Ave. Chariton, IA 50049</td>
<td>641-774-4512</td>
<td></td>
</tr>
<tr>
<td>Board of Supervisors</td>
<td>916 Braden Ave. Chariton, IA 50049</td>
<td>641-774-2018</td>
<td></td>
</tr>
<tr>
<td>CROSS Mental Health Region/General Relief Office</td>
<td>125 S. Grand Chariton, IA 50049</td>
<td>641-774-0423</td>
<td></td>
</tr>
<tr>
<td>County Attorney</td>
<td>916 Braden Ave. Chariton, IA 50049</td>
<td>641-774-5989</td>
<td></td>
</tr>
<tr>
<td>County Conservation</td>
<td>45996 State Hwy. 14 Chariton, IA 50049</td>
<td>641-774-2438</td>
<td></td>
</tr>
<tr>
<td>Department of Human Services (DHS)</td>
<td>125 S. Grand Chariton, IA 50049</td>
<td>641-342-6516</td>
<td></td>
</tr>
<tr>
<td>Emergency Management (ADLM)</td>
<td>12307 Hwy. 5 Moravia, IA 52571</td>
<td>641-724-3223</td>
<td></td>
</tr>
<tr>
<td>Engineer’s Office</td>
<td>916 Braden Ave. Chariton, IA 50049</td>
<td>641-774-4013</td>
<td></td>
</tr>
<tr>
<td>Environmental Health (ADLM)</td>
<td>12307 Hwy. 5 Moravia, IA 52571</td>
<td>641-724-3511</td>
<td></td>
</tr>
<tr>
<td>General Assistance</td>
<td>125 S. Grand St. Chariton, IA 50049</td>
<td>641-774-0423</td>
<td></td>
</tr>
<tr>
<td>Lucas County Public Health</td>
<td>123 S. Grand St. Chariton, IA 50049</td>
<td>641-774-4312</td>
<td></td>
</tr>
<tr>
<td>Recorder</td>
<td>916 Braden Ave. Chariton, IA 50049</td>
<td>641-774-2413</td>
<td></td>
</tr>
<tr>
<td>Sheriff’s Office</td>
<td>48559 Hy-Vee Rd. Chariton, IA 50049</td>
<td>641-774-5083</td>
<td></td>
</tr>
<tr>
<td>Treasurer</td>
<td>916 Braden Ave. Chariton, IA 50049</td>
<td>641-774-5213</td>
<td></td>
</tr>
<tr>
<td>Veterans Affairs</td>
<td>123 S. Grand St. Chariton, IA 50049</td>
<td>641-774-4611</td>
<td></td>
</tr>
</tbody>
</table>
### Quick Reference Phone Guide

<table>
<thead>
<tr>
<th>Organization</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Affordable Healthcare – <a href="http://www.healthcare.gov">www.healthcare.gov</a></td>
<td>1-800-318-2596</td>
</tr>
<tr>
<td>AIDS Hotline</td>
<td>1-800-273-AIDS</td>
</tr>
<tr>
<td>Alcoholics Anonymous</td>
<td>1-515-282-8550</td>
</tr>
<tr>
<td>Alzheimer’s Disease Helpline</td>
<td>1-800-272-3900</td>
</tr>
<tr>
<td>American Association on Diabetes</td>
<td>1-800-232-3472</td>
</tr>
<tr>
<td>American Cancer Society</td>
<td>1-800-227-2345</td>
</tr>
<tr>
<td>American Council of the Blind</td>
<td>1-800-424-8666</td>
</tr>
<tr>
<td>American Foundation for the Blind</td>
<td>1-800-232-5463</td>
</tr>
<tr>
<td>American Heart Association</td>
<td>1-800-242-8721</td>
</tr>
<tr>
<td>American Kidney Fund</td>
<td>1-800-638-8299</td>
</tr>
<tr>
<td>A.R.C. (Association of Retarded Citizens of Iowa)</td>
<td>1-800-433-5255</td>
</tr>
<tr>
<td>American Red Cross</td>
<td>1-800-733-2767</td>
</tr>
<tr>
<td>Arthritis Foundation</td>
<td>1-844-571-HELP</td>
</tr>
<tr>
<td>Better Business Bureau (BBB) – <a href="http://www.bbb.org">www.bbb.org</a></td>
<td>703-276-0100</td>
</tr>
<tr>
<td>Boys Town National Hotline</td>
<td>1-800-448-3000</td>
</tr>
<tr>
<td>Child Find of America – 2nd Line</td>
<td>1-800-5678</td>
</tr>
<tr>
<td>Child Find of America – Parents Help Line</td>
<td>1-800-AWAYOUT</td>
</tr>
<tr>
<td>Child/Adult Abuse/Neglect Reporting</td>
<td>1-800-362-2178</td>
</tr>
<tr>
<td>Children’s Wish Foundation</td>
<td>1-800-323-9474</td>
</tr>
<tr>
<td>COMPASS for Disabled People (Iowa)</td>
<td>1-800-779-2001</td>
</tr>
<tr>
<td>Disability Rights IOWA (Iowa Protection &amp; Advocacy)</td>
<td>1-800-779-2502</td>
</tr>
<tr>
<td>Deaf Iowans Against Abuse Hotline</td>
<td>cell to cell text 515-661-4015 or 1-319-531-7719</td>
</tr>
<tr>
<td>Office of Deaf Services of Iowa – <a href="http://www.deafservices.iowa.gov">www.deafservices.iowa.gov</a></td>
<td>1-888-221-3724</td>
</tr>
<tr>
<td>Dependent Adult and Child Abuse</td>
<td>1-800-362-2178</td>
</tr>
<tr>
<td>Dependent Adult/Child Referral</td>
<td>1-800-362-2178</td>
</tr>
<tr>
<td>Domestic Abuse Hotline</td>
<td>1-800-464-8340</td>
</tr>
<tr>
<td>Dyslexia Association (International)</td>
<td>1-800-222-3123</td>
</tr>
<tr>
<td>Easter Seal Society of Iowa, Inc.</td>
<td>1-515-289-1933</td>
</tr>
<tr>
<td>Epilepsy Foundation</td>
<td>1-800-332-1000</td>
</tr>
<tr>
<td>Eye Care – National Help Line</td>
<td>1-877-887-6327</td>
</tr>
<tr>
<td>Family Planning</td>
<td>1-800-452-3365</td>
</tr>
<tr>
<td>Family Violence (Family Crisis Center)</td>
<td>1-800-464-8340</td>
</tr>
<tr>
<td>Farm – On (Iowa Concern Hotline)</td>
<td>1-800-447-1985</td>
</tr>
<tr>
<td>Federal Insurance Consumer Help Line (Insurance Information Institute) – <a href="http://www.iii.org">www.iii.org</a></td>
<td>1-800-942-4242</td>
</tr>
<tr>
<td>First Call for Help (United Way 211 Line)</td>
<td>1-515-246-6555</td>
</tr>
<tr>
<td>Foundation Through Crisis</td>
<td>1-800-332-4224</td>
</tr>
<tr>
<td>Gambling Hotline</td>
<td>1-800-BETSOFF</td>
</tr>
<tr>
<td>G.E.D. or High School Equivalency Diploma (adult basic education)</td>
<td>1-800-316-6850</td>
</tr>
<tr>
<td>Hawk – I (Free or Low-Cost Health Coverage for Kids)</td>
<td>1-800-257-8563</td>
</tr>
<tr>
<td>Hay Hotline (Hay &amp; Straw selling list for producers to buy from-call to add your product)</td>
<td>1-800-383-5079</td>
</tr>
<tr>
<td>Healthy Families Hotline (ISU)</td>
<td>1-800-369-2229</td>
</tr>
<tr>
<td>Health and Human Services Information (Iowa Dept. of Human Services)</td>
<td>1-800-972-2011</td>
</tr>
<tr>
<td>Hearing &amp; Speech Action (National Association for Hearing and Speech Action)</td>
<td>1-800-638-8255</td>
</tr>
<tr>
<td>Hearing Help Line (Better Hearing Institute)</td>
<td>1-800-EAR-WELL</td>
</tr>
<tr>
<td>Help Health Drug/Alcohol/Substance Abuse</td>
<td>1-800-662-HELP</td>
</tr>
<tr>
<td>Huntington’s Disease Society of America</td>
<td>1-800-345-4372</td>
</tr>
<tr>
<td>Iowa Attorney General – Consumer Protection</td>
<td>1-888-777-4590</td>
</tr>
<tr>
<td>Iowa Arson/Crime Hotline</td>
<td>1-800-532-1459</td>
</tr>
<tr>
<td>Iowa Commission for the Blind</td>
<td>1-800-362-2587</td>
</tr>
<tr>
<td>Iowa Commission on the Status of Women</td>
<td>1-800-558-4427</td>
</tr>
<tr>
<td>Iowa Compass (disabilities resources)</td>
<td>TTY 1-800-735-2942</td>
</tr>
<tr>
<td>Iowa Concern Hotline (ISU)</td>
<td>1-800-447-1985</td>
</tr>
<tr>
<td>Iowa Child Abuse Reporting Hotline</td>
<td>1-800-362-2178</td>
</tr>
<tr>
<td>Iowa Department of the Blind – <a href="http://www.blind.state.iu.us">www.blind.state.iu.us</a></td>
<td>1-800-362-2587</td>
</tr>
<tr>
<td>Iowa Department on Aging – <a href="http://www.iowaaging.gov">www.iowaaging.gov</a></td>
<td>1-800-532-3213</td>
</tr>
</tbody>
</table>
Iowa Foundation of Medical Care (Telligent) 1-800-383-2856
Iowa Legal Aid – www.iowalegalaid.org 1-800-532-1275
Iowa Legal Aid (60 & older) 1-800-992-8161
Iowa Ombudsman (Report concerns on government agencies) 1-515-281-3592
Iowa One Call, 48hr notice required – www.iowaonecall.com Call 811 or 1-800-292-8989
Iowa Poison Control Center (Emergency: 800-222-1222) 1-712-279-3710
Iowa Sexual Assault Hotline 1-800-284-7821
Iowa Society to Prevent Blindness 515-244-4341 or 1-800-329-8782
Iowa State Bar Association (Locate a Lawyer) – www.iowabar.org 1-800-457-3729
Iowa State Patrol Emergency 1-800-525-5555
Iowa Victim Service Call Center text ‘iowahelp’ to 20121 or www.survivorshelpline.org 1-800-770-1650
Iowa Workforce Development 1-800-562-4692
IRS (Assistance for Individuals) 1-800-829-1040
ISU Extension and Outreach 1-800-262-3804
Juvenile Diabetes Foundation (International) 1-800-533-2873
Legal Aid/Legal Services Corporation of Iowa 1-800-452-0007
Living Bank Organ Donation 1-800-528-2971
Lupus Foundation 1-800-558-0121
Lymphedema Network (National) 1-800-541-3259
Medicare 1-800-633-4227 or 1-800-MEDICARE
Medicare/Social Security 1-800-772-1213
Mental Health Information and Referral (Emergency Assessment) 1-800-562-4944
Thursday's Child – www.thursdayschild.org 1-800-USA-KIDS
Motor Vehicle Information Center (Iowa DOT) 1-800-532-1121
Multiple Sclerosis Society 1-800-FIGHT MS
National Alcohol Hotline 1-800-252-6465
National Alliance for the Mentally Ill (NAMI) 1-800-950-6264
National Center of Missing and Exploited Children 1-800-THE LOST
National Council on Aging 1-571-527-3900
National Council on Alcoholism 1-800-NCA-CALL
National Down’s Syndrome Society 1-800-221-4602
National Institute on Drug Abuse 1-800-729-6686
National Kidney Foundation 1-800-522-9559
National Reyes Syndrome Foundation 1-800-233-7393
Ombudsman/Iowa Citizens Aid TTY: 515-281-3592 1-888-426-6283 or 1-800-281-3592
Parkinson’s Disease (National Parkinson’s Foundation) 1-800-457-6676
Poison Control 1-800-222-1222
Refugee Services 1-800-362-2780
Scleroderma Foundation 1-800-722-HOPE
Senior Health Insurance Program (SHIIP) 1-800-351-4664
SIDS American Institute – www.SIDS.org 1-239-431-5425
Substance Abuse Information & Mental Health Treatment Referral 1-800-662-4397
State Civil Rights 1-800-457-4416
STI (STD) Resource Center Hotline 1-800-227-8922
Suicide Prevention Hotline 1-800-273-TALK
Teen Line (ISU extension) 1-800-443-8336
Venereal Disease 1-800-227-8922
Veteran's Information (National) – www.va.gov 1-800-827-1000
Vocational Rehab 1-800-532-1486
WIC (State) 1-800-532-1579
Index
ABUSE & PREVENTION
Children and Families of Iowa
CFI provides services, such as: domestic violence prevention and intervention, teen programs, family support, early childhood development, mental health and substance abuse
105 E McLane St. Suite 400 Website: www.cfiowa.org
Osceola, IA 50213 Phone: 641-342-3444
• Needing shelter in domestic violence situation call 515-243-6147

Crisis Intervention and Advocacy Center
Advocacy program supporting victims and survivors of sexual assault, domestic abuse, dating violence, stalking and homelessness in southwest Iowa. Services provided include: 24 hour crisis line, housing, safety planning, support and educational groups, individual counseling, court accompaniment, hospital accompaniment, legal advocacy, medical advocacy, prevention education, professional training and community education.
911 Court St.
Adel, IA 50003
Phone: 515-993-4095

Crisis Intervention Services
Provide comprehensive sexual assault services, violent crime services, prevention programming, and emergency housing for victims of domestic abuse, sexual violence, and violent crimes for the counties of Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Poweshiek, Wapello, & Wayne
500 High Ave W Website: www.stopdvsa.org
Oskaloosa, IA 52577 E-mail: help@stopdvsa.org
Phone: 641-673-0336 (Office)
• 1-844-673-5499 (Emergency Housing Crisis line)
• 1-800-270-1620 (Sexual Assault Crisis Line)

Family Crisis Center
Provide services for victims of domestic and dating violence including a 24 hour crisis line, one-on-one counseling, legal/court advocacy, medical advocacy, housing advocacy and safe housing.
1014 N. Elm St.
PO Box 446 Website: ottumwacrisiscenter.org
Ottumwa, IA 52501 Phone: 641-683-1750 24hr Crisis Line: 800-464-8340

Prevent Child Abuse Iowa
Funds educational programs and advocacy to prevent child abuse
2704 Fleur Dr. Fax: 515-280-7835
Des Moines, IA 50321 E-mail: pcaia@pcaiowa.org
Phone: 515-244-2200 Website: www.pcaiowa.org
Toll Free: 800-237-1815
• In Lucas County contact SCICAP @ 641-774-5323

Iowa Coalition Against Sexual Assault (CASA)
Provides support, referral, and resources to sexual assault survivors. Also offers training and education programs for crisis centers.
3030 Merle Hay Rd Website: www.iowacasa.org
Des Moines, IA  50310  
Phone: 515-244-7424

**Polk County Crisis and Advocacy Services**  
*Assistance for victims of sexual assault and other violent crimes*  
2309 Euclid Ave  
Des Moines, IA  50310  
Fax: 515-286-2032  
Website: www.polkcountyiowa.gov  
Phone: 515-286-3600

**Iowa ARCh (Iowa Affirmation & Resources Chat)**  
*Chatroom for survivors of sexual violence and their loved ones-open 9:00am-9:00pm CST*  
4952 Franklin Ave.  
Des Moines, IA  5310  
Fax: 515-286-2032  
Website: www.iowaarch.org  
Phone: 515-288-0881

**ADVOCACY/OUTREACH/REFERRAL**  
**Lucas County ISU Extension and Outreach**  
*Provides research based information regarding agriculture, business, family and continuing education*  
48293 Hy-Vee Rd.  
Chariton, IA 50049  
Website: www.extension.iastate.edu/lucas/  
Phone: 641-774-2016

**Tobacco Cessation**  
*Stop smoking help and prevention information, education and referral*  
Lucas County Public Health Department  
123 S Grand  
Chariton, IA 50049  
Phone: 641-774-4312  
- *Find us on Facebook at Lucas County Public Health*

**ASSISTANCE - Clothing**  
**Goodwill-Ottumwa**  
*Low cost household and clothing items*  
850 N Quincy Ave  
Ottumwa, IA  52501  
Website: www.dmgoodwill.org  
Phone: 641-682-4704

**ASSISTANCE - Financial**  
**Department of Human Services**  
125 S Grand  
Chariton, IA  50049  
Phone: 641-342-6515  
Toll Free: 877-394-1439  
- *Served by Clark County Office, so this location by appointment only*

**Lucas County General Relief Office**  
125 S Grand
Family Development & Self-Sufficiency Program (FaDSS)
SCICAP
1711 Osceola Ave. Suite. 103
Chariton, IA 50049
Phone: 641-774-8133
Website: www.scicap.org

Social Security Administration
2429 Northgate St. Suite A
Ottumwa, IA 52501
Phone: 866-964-7394
Website: www.ssa.gov

Child Support Recovery Unit
127 E Main St. Suite 100
Ottumwa, IA 52501
Phone: 641-682-8802
Website: www.childsupport.ia.gov

South Central Iowa Community Action Program (SCICAP)
Provides utility assistance and home weatherization for low-income families
1711 Osceola Ave. Suite 103
Chariton, IA 50049
Phone: 641-774-8133 ext. 224
Website: www.scicap.org

ASSISTANCE - Food & Nutrition
Free & Reduced School Lunches
Submit Completed Forms:
PO Box 738
Chariton, IA 50049
Phone: 641-774-5967
Website: www.chariton.k12.ia.us

SHARE Iowa
Food service that provides quality food at discounted prices. View website for menu.
1102 S 7th St.
P.O. Box 328
Oskaloosa, IA 52577
Phone: 800-344-1107
Website: www.shareiowa.com
Pick Up Location:
1100 Llion Ave.
Chariton, IA 50049

- Pick up on Saturday at 11-Noon

Women, Infant & Children Nutrition Program (WIC)
For children 0-5 years old and women who are pregnant, breastfeeding or just had a baby. This program provides nutritional education and checks to families to purchase baby formula, milk, eggs and other healthy foods
MATURA Action Corporation
210 Russell St.
Creston, IA 50801
Fax: 641-278-1141
Website: www.maturaaction.org
Amber Letz, National Board Certified Health Wellness Coach, Functional Medicine Health Coach
Specializing in prevention of Type 2 Diabetes, weight loss, healthy lifestyle, and meal planning. Working to help people become the champion in their lives at one step at a time.
Phone: 641-931-6114
Email: amberletz@gmail.com

CAMPS
Wesley Woods Camp and Retreat Center
Offers 125 different kinds of summer camps
10896 Nixon St. Indianola, IA 50125
Phone: 866-684-7753
Website: www.wesleywoodsiowa.org

Lake View Camp & Conference Center
Offers summer camps for children and adults of all ages, work trip opportunities throughout the year, and a quiet place to hold small retreats and gatherings
Office: PO Box 836 Pella, IA 50219
Phone: 641-628-2160
Camp Address: 1797 Hwy T-17 Tracy, IA 50256
Website: www.lakeviewconference.com

Camp Appanoose
Camp Appanoose offers a variety of programs for youth ages 8-18, designed each year to develop hope and vision. Participants are challenged to pursue their interests, develop their unique gifts, and serve others. Each program is educational and is integrated with Biblical teaching.
13380 430th St. Plano, IA 52581-8524
Phone: 641-649-2491
Fax: 641-649-2481
E-mail: cabar@campappanoose.org
Website: www.campappanoose.org

CHILD CARE – Finding Care
Iowa Child Care Resource & Referral of Central Iowa
Helps parents find child care and provides home providers, centers and preschools with consultation, staff training and registration information and resources to improve the quality of care provided.
Orchard Place 808 5th Ave. Des Moines, IA 50309
Parent Referral Line: 855-244-5301
Website: www.iowaccrr.org

Child Care Provider Search
Hotline: 844-786-1296
DHS Website: https://ccmis.dhs.state.ia.us/ClientPortal/ProviderSearch.aspx

CHILD CARE – Child Care Centers
Hope Learning Center
CHILD CARE - Preschools
• SEE EDUCATION

CHILD CARE – Resources and Education for Child Care Providers
Iowa Child Care Resource & Referral of Central Iowa
Provides information and support on child care registration and program licensure. Offers regular training, resources and financial support to improve the quality of child care.
Orchard Place
808 5th Ave.
Des Moines, IA 50309
Local Consultant: 641-820-1922
Website: www.iowaccrr.org
Toll Free: 877-216-8481
Regional Office: 800-722-7619

Chiropractic
Blong Chiropractic
927 Braden Ave.
Chariton, IA 50049
Phone: 641-774-5611
Website: www.charitonchiropractor.com

Family Chiropractic Center
801 Linden Ave.
Chariton, IA 50049
Phone: 641-774-4018
Website: www.charitonchiro.com

COMMUNITY GROUPS
Chariton Chamber – Main Street
104 N Grand St.
Chariton, IA 50049
Phone: 641-774-4059
Website: www.charitonareachambermainstreet.com

Small Business Development Center
15330 Truman St.
Ottumwa, IA 52501
Phone: 641-683-5127
Toll Free: 800-726-2585 ext. 5127
Website: www.iowasbdc.org

Chariton Valley Planning & Development
308 N 12th St.
Centerville, IA 52544
Phone: 641-437-4359
Website: www.charitonvalleyplanning.com

4H Program (ISU Extension and Outreach Office)
48293 Hy-Vee Rd.
Website: www.extension.iastate.edu/lucas/4h
Chariton Farmer’s Market
Located on the east side of the square. Runs May through October.
Phone: 641-218-8535
  • Can contact Chariton Chamber for more information at 641-774-4059

Girl Scouts of Greater Iowa
10715 Hickman Rd.
Des Moines, IA 50322
Toll Free: 800-342-8389

Boy Scouts
6123 Scout Trail
Des Moines, IA 50321
Phone: 515-266-2135

COUNSELING & CONSULTATION SERVICES
Consumer Credit of Des Moines
Nonprofit organization offering free financial counseling and free foreclosure mitigation. Debt management planning, bankruptcy education and counseling and reverse mortgage counseling may require a nominal fee.
6129 SW 63rd St.
Des Moines, IA 50321
Toll Free: 800-955-5765

Community Health Centers of Southern Iowa
1711 Osceola Ave.
Chariton, IA 50049
Phone: 641-774-8484

Sieda Community Action
115 S Main St.
Chariton, IA 50049
Phone: 641-774-8279
Toll Free: 800-622-8340

Des Moines Pastoral Counseling Center
Offers full-range of general and psychotherapy services, fees based upon client’s ability to pay
8553 Urbandale Ave
Urbandale, IA 50322
Phone: 515-274-4006
E-mail: info@dmpcc.org
Website: www.dmpcc.org

Orchard Place Child Guidance Center
State-accredited mental health center for children and families
808 Fifth Ave
Des Moines, IA 50309
Phone: 515-244-2267
Fax: 515-244-1922
Website: www.orchardplace.org
House of Mercy
Services provided include transitional and permanent housing, meals, transportation, licensed childcare, individual and family therapy, addiction counseling, trauma counseling, education and employment assistance, and skill development training and communication, parenting, and nutrition. No longer a walk-in clinic
1409 Clark St
Des Moines, IA 50314
Phone: 515-643-6500

Dental Services
I-Smile™
Dental services for 0-21 or pregnant women
Marion County Public Health
Website: www.marionph.org
2003 North Lincoln
Fax: 641-842-3442
Knoxville, IA 50138
Phone: 641-828-2238
• Find us on Facebook-Marion County Public Health Department

Dr. Richard Rips, DDS
117 N. Main
Chariton, IA 50049
Phone: 641-774-2312

Dr. Rodney Stream, DDS
934 N. 7th St.
Chariton, IA 50049
Phone: 641-774-5031

Dr. Kandy Thomas, DDS-Prairie Trails
1920 Court Ave. Suite 2
Chariton, IA 50049
Phone: 641-217-8043

DISABILITY SERVICES
CROSS Mental Health Region (Formerly Lucas County CPC)
County Rural Offices of Social Services works to improve health, hope, and successful outcomes for the adults in our region who have mental health disabilities and intellectual/developmental disabilities, including those with multi-occurring issues with other complex human service needs. CROSS serves Clarke, Decatur, Lucas, Marion, Monroe, Ringgold, and Wayne Counties.
125 S. Grand
Chariton, IA 50049
Phone: 641-774-0423
Fax: 641-774-4383
• FREE 24 HOUR HELPLINE: 844-430-8520 Feeling sad, scared, or unsafe?

Iowa Compass
Information for Iowans with disabilities and the people that work with them
100 Hawkins Dr. Suite 295
Website: https://iowacompas.org
Southeast Iowa Case Management
It is the mission of Southeast Iowa Case Management, (SICM) to assist MH/ID/DD/BI individuals in achieving their greatest potential and to maximize their quality of life. SICM promotes consumer driven services based upon the person’s strengths and needs and will assist individuals in the process of increasing independence in settings that are least restrictive, age appropriate, and integrated into the community. Case Managers will inform individuals of their rights and responsibilities as citizens, investigate an array of funding options and encourage the use of natural supports in the individual’s community.

207 West 2nd St., Suite 3
P.O. Box 1626
Ottumwa, IA 52531
Phone: 641-684-6399
Email: sicm3@seiowacasemgmt.com

Optimae Life Services
1711 Osceola Ave.
Chariton, IA 50049
Phone: 641-774-2133
Website: www.opitmaelifeservices.com

Child Health Specialty Clinic
123 E Third St. Suite 2
Ottumwa, IA 52501
Phone: 641-682-8145
Website: www.chsciowa.org

Southern Iowa Resources for Families
213 W Jefferson St.
PO Box 41
Corydon, IA 50060
Phone: 641-872-1411

Ragtime Industries
Social services for the handicapped in Albia
116 N. 2nd St.
Albia, IA 52531
Phone: 641-932-7813

Iowa Protection and Advocacy Services
400 E. Court Ave. Suite 300
Des Moines, IA 50309
Phone: 515-278-2502
Website: www.disabilityrightsiowa.org
Toll Free: 800-779-2502

Iowa Vocational Rehabilitation Services
15260 Truman St. Suite 4
Ottumwa, IA 52501
Phone: 641-682-7569
Website: www.ivrs.iowa.gov
Iowa Children at Home Program
Children at Home (CaH) is a non-profit program of the Iowa Family Support Network and can help families caring for a child (up to age 22) with a disability by providing financial assistance for items or services not covered by other programs. Examples: special adaptive devices, out-of-area travel expenses, nutritional supplements, respite care or educational seminars for caregivers, special camps, and items to make your home safe or more accessible for a child.

Iowa Family Support Network
Phone: 888-IAKIDS1 (888-425-4371)   Email: IAFamilySupportNetwork@vnsia.org
Website: IAFamilySupportNetwork.org

DISASTER ASSISTANCE
American Red Cross
2116 Grand Ave.      Website: www.redcross.org
Des Moines, IA 50312
Phone: 515-243-7681

EDUCATION - Family-Based
Indian Hills Community College - Court Mandated Programs & Continuing Ed
Provides court mandated classes such as: anger management, children in between, drinking drivers (12hr), and driving improvement classes. Also offers continuing education classes for a variety of careers.

Indian Hills Community College
Ottumwa Campus
525 Grandview Ave.
Ottumwa, IA 52501
Phone: 641-683-5111
Toll Free: 800-726-2585
Website: www.indianhills.edu

Great Prairie AEA (Albia)
Consultation for families and students with disabilities
103 South A Street      Website: www.gpaea.org
Albia, IA  52531
Phone: 641-932-5003

ISU Extension and Outreach - Lucas County
48293 Hy-Vee Rd.      Website: www.extension.iastate.edu/lucas/
Chariton, IA 50049
Phone: 641-774-2016

Parents as Teachers
Early childhood parent education and family support program offering in-home parental education
SCICAP
1711 Osceola Ave. Suite 103
PO Box 715
Chariton, IA 50049
Phone: 641-774-8133 ext. 224
- Parent Café on 1st Thursday of every month at 10am and 3rd Thursday at 4pm (Held at Chariton Public Library)

**EDUCATION - College**

**Central College**  
Phone: 877-462-3687  
Website: www.central.edu

**Indian Hills Community College**  
Toll Free: 800-726-2585  
Website: www.indianhills.edu

**Des Moines Area Community College**  
Toll Free: 800-362-2127  
Website: www.dmacc.edu

**EDUCATION - Elementary, Middle, and High School**

**Chariton Community School District**  
140 E. Albia Rd.  
Chariton, IA 50049  
Chariton Middle School 641-774-5114  
Chariton High School: 641-774-5066  
Columbus Elementary: 641-774-4712  
Van Allen Elementary: 641-774-5047

**ELECTED OFFICIALS**

**Lucas County Board of Supervisors**  
Lucas County Courthouse  
916 Braden Ave.  
Chariton, IA 50049  
Phone: 641-774-2018

**U.S. Representative Dave Loebsack**  
125 South Dubuque Street  
Iowa City, IA 52240  
Phone: 319-351-0789  
Fax: 319-351-5789

**U.S. Senator Chuck Grassley**  
721 Federal Building  
210 Walnut  
Des Moines, IA 50309  
Phone: 515-288-1145  
Fax: 515-288-5097

**U.S. Senator Joni Ernst**  
733 Federal Building  
210 Walnut  
National Office:
EMPLOYMENT SERVICES

Iowa Workforce Development
200 Army Post Rd.
Des Moines, IA 50315
Phone: 515-281-9619
Website: www.iowaworkforcedevelopment.gov

Experience Works, Inc.
2973 100th St. Suite 8
Urbandale, IA 50322
Phone: 515-243-2430
Website: www.experienceworks.org

Iowa Workforce Development Center in Ottumwa
15260 Truman Street
Ottumwa, IA 52501
Phone: 641-684-5401
Website: www.iowaworkforcedevelopment.gov

Project Iowa
Provides free career training and employment placement services to individuals who experience barriers to employment.
1420 Mulberry St.
Des Moines, IA 50309
Phone: 515-280-1274
Website: www.projectiowa.org

Iowa Employment Solutions
Job search support (child care & transportation) for families who qualify for the Family Investment Program (FIP). Program eligibility is determined by the Department of Human Services.
3014 E Main St
Knoxville, IA  50138
Phone: 641-842-6566
Website: www.iowaworkforcedevelopment.gov

Job Corp Office
Phone: 1-800-733-5627
Website: www.jobcorps.gov

Iowa Vocational Rehabilitation Services
306 N. Sherman St.
Knoxville, IA 50138
Phone: 641-828-6982

GROUP HOMES

Crest Services
Nonprofit provider of in-home care and independent living programs for children and adults with mental or developmental disabilities, and brain injuries
1221 Brookdale Ave.  
Chariton, IA  50049  
Phone: 641-774-5291

**ChildServe**  
*Supports children with special healthcare needs on a short and long-term basis*  
5406 Merle Hay Rd.  
Johnston, IA  50131  
Phone: 515-727-8750

**HEALTHCARE ASSISTANCE**  
**Affordable Care Act (Marketplace)**  
Phone: 800-318-2596

**Health Insurance Plan of Iowa (HIPIOWA)**  
*Provides Health Insurance coverage to Iowa residents who have been denied coverage*  
PO Box 1090  
Great Bend, KS  67530  
Phone: 877-793-6880

**hawk-i (Healthy & Well Kids in Iowa) & hawk-i Dental Only**  
*To qualify, a child must live in Iowa and: Be under 19 years old; Have no other health insurance; Be a citizen of the United States or a qualified alien; Be in a family that meets the hawk-i income limits; Cannot be the dependent of a State of Iowa employee; Children who qualify for Medicaid cannot get hawk-i*  
Marion County Public Health  
2003 North Lincoln  
Knoxville, IA  50138  
Phone: 641-828-2238

**Senior Health Insurance Information Program (SHIIP)**  
*Offers local residents help in understanding the Medicare system and other insurance programs.*  
Lucas County Health Center  
1200 N. 7th St.  
Chariton, IA  34232  
Phone: 641-774-3226

**HEALTH CARE PROVIDERS & SERVICES**  
**River Hills Women’s Health and Family Planning**  
201 S Market St.  
Ottumwa, IA  52501  
Phone: 641-445-5431

**Infant Care - Text4Baby**  
*New and expectant moms receive 3 text messages each week that provide education on topics such as Birth-defects prevention, immunizations, nutrition and mental health.*
Website: www.text4baby.org

Care for Yourself – Breast and Cervical Cancer Early Detection Program for Lucas, Marion, Mahaska, & Monroe Counties (BCCEDP)
Provides free mammograms, pap tests, breast and cervical diagnostic testing, and one yearly office visit for women ages 40 to 64 who are uninsured or under-insured or women who have breast cancer symptoms
Marion County Public Health Website: www.marionph.org
P.O. Box 152
2003 North Lincoln
Knoxville, IA 50138
Phone: 641-828-2238
• Find us on Facebook–Marion County Public Health Department

Amber Letz, National Board Certified Health Wellness Coach, Functional Medicine Health Coach
Specializing in prevention of Type 2 Diabetes, weight loss, healthy lifestyle, and meal planning. Working to help people become the champion in their lives at one step at a time.
Phone: 641-931-6114
Email:amberletz@gmail.com

Home Health Care
Circle of Friends Home Care
1010 N 7th St. Website: www.cofhomecare.com
Chariton, IA 50049
Phone: 641-774-2339

Chariton Specialty Care (Care Initiatives)
1214 N 7th St. Website: www.careinitiatives.org
Chariton, IA 50049
Phone: 641-774-5921

Iowa Home Care Knoxville
909 W Pleasant St.
Knoxville, IA 50138
Phone: 641-205-7000

Hospice
Circle of Life Hospice
220 Northwestern Ave.
Chariton, IA 50049 Website: www.colhospice.org
Phone: 641-774-3490

Care Initiatives Hospice
Offers end of life counseling and support for patients, patient families and those losing a loved one
4 South Main St Website: www.careinitiativeshospice.org/
Albia, IA 52531
Phone: 641-932-3488

**Hospitals & Clinics**

**Lucas County Health Center**
General Hospital
1200 N. 7th St.
Chariton, IA 50049
Phone: 641-774-3000

**Lucas County Health Center**
Medical Clinic
1200 N. 7th St.
Chariton, IA 50049
Phone: 641-774-8103

**Community Health Centers of Southern Iowa**
1030 N. 7th St.
Chariton, IA 50049
Phone: 641-217-9115

**Child Health Specialty Clinic**
123 E Third St. Suite 2
Ottumwa, IA 52501
Phone: 641-682-8145

**HOTLINES & INFORMATION**

**AIDS Information Hotline**
The AIDS hotline answers questions and provides information about resources related to HIV/AIDS treatment.
Phone: 800-448-0440
Website: [www.aids.gov](http://www.aids.gov)

**2-1-1 Resources and Referral Hotline**
2-1-1 is an easy to remember three digit phone number that provides information for basic health, human services, or community resources that is free, confidential, and available 24/7. Simply dial 2-1-1 on your phone.
Phone: 2-1-1
Website: [www.211iowa.org](http://www.211iowa.org)

**Al-Anon Hotline**
Al-Anon helps family and friends of alcoholics cope with the effects of living with a problem drinker. Alateen is the recovery program for young people.
Phone: 1-888-4AL-ANON (1-888-425-2666)
Website: [www.al-anon.alateen.org](http://www.al-anon.alateen.org)
Business Office: 757-563-1600
Fax: 757-563-1655
Americans with Disabilities (ADA) Hotline
ADA specialists provide information regarding the Americans with Disabilities Act, answer specific questions, offer free ADA materials, and assist with filing complaints.
Phone: 800-514-0301
Website: www.ada.gov

Gay and Lesbian National Hotline
Offers confidential telephone and email peer-counseling to callers of all ages regarding coming-out issues, relationship concerns, HIV/AIDS, and safer-sex information.
Phone: 888-THE-GLNH (888-843-4564)
Website: www.glbthotline.org

Iowa Compass Hotline
Provides information and referrals about disability related services and programs.
Phone: 800-779-2001
Website: www.iowacompass.org

Central Iowa Crisis Line
Central Iowa Community Services has contracted to provide a Crisis Phone Line for residents living in a 10-county area. People can call for a variety of reasons including: a major loss, such as the death of a loved one, a divorce or a serious illness, or it could be a series of smaller problems that have compounded and become overwhelming. A crisis is any stress or pressure that has become too great for a person to cope with alone. Trained, compassionate telephone counselors are available 24 hours a day, 365. All contacts are confidential.
Toll-Free Crisis Line: 844-258-8858
Online Chat Counseling: www.Foundation2CrisisChat.org
* Available Monday-Friday, 9am to 3pm
Text Support: 800-332-4224
* Available Monday-Friday, 9am to 3pm

Iowa Brain Injury Information Center
Brain Injury Alliance of Iowa
1556 S. First Ave. Suite A
Iowa City, IA 52240
Phone: 855-444-6443
Website: https://biaia.org

Iowa Gambling Treatment Program
Offers the following services to individuals with a gambling addiction: assessment and evaluation, individual or group counseling, transitional housing, distance treatment, financial counseling, financial aid, confidentiality, and emergency assistance.
Phone: 800-BETS-OFF
Website: www.1800betsoff.org

Iowa Healthy Family Hotline
Provides health information and referrals for pregnancy, immunizations, and other family related issues.
Phone: 800-369-2229

Iowa Poison Control Center
Phone: 712-279-3710
Emergency: 800-222-1222
Lawyer Referral Services Hotline
Call this number to be referred to a local lawyer.
Phone: 800-532-1108
Website: www.iowafindalawyer.com

Life Long Links
Aging and disability resources to maintain independence.
Phone: 866-468-7887
Website: www.lifelonglinks.org

Legal Hotline for Older Iowans (60+)
Phone: 800-992-8161

Medline Plus
Produced by the National Library of Medicine and offers information about diseases, conditions, and wellness issues.
Website: www.medlineplus.gov

National Alliance on Mental Illness Helpline
Offers general information about mental illness, referrals to local affiliates and support groups, and volunteer support.
Phone: 800-950-6264
Website: www.nami.org

National Council on Alcoholism and Drug Dependence Hope Line
Offers referrals to local affiliate offices, as well as provides information about alcoholism and drug dependence.
Phone: 800-622-2255
Website: www.ncadd.org

Mental Health America
Information and literature regarding mental illness is provided to professionals and the general public.
Phone: 800-969-6642
Website: www.mentalhealthamerica.net

National Life Center
Provides compassionate guidance and counseling to any woman or girl facing pregnancy. Services offered include assistance finding medical, legal, or psychological help shelter, education, and adoption guidance as desired.
Phone: 800-848-5683
Website: www.nationallifecenter.com

National Runaway Switchboard
24-hour crisis line serving teenagers thinking of running away or who have run away and want to return home. Also provides information to adults about how to help someone who may be at risk of running, and to teachers to pass along to students about youth homelessness and life on the streets.
Phone: 800-RUNAWAY or 800-786-2929
Website: www.1800runaway.org

National Suicide Prevention Lifeline
Available to anyone in suicidal crisis or emotional distress providing crisis counseling or mental health referrals.
Phone: 800-273-TALK or 800-273-8255
Website: www.suicidepreventionlifeline.org

Rape, Abuse & Incest National Hotline (RAINN)
RAINN anonymously and automatically connects sexual assault victims with the nearest rape crisis center and a counselor who is able respond to the call.
Phone: 800-656-HOPE or 800-656-4673  Website: www.rainn.org

Substance Abuse and Mental Health Service Administration (SAMHSA’s)
National Helpline
Treatment referral and information service for individuals and families facing mental and/or substance use disorders.
Phone: 800-662-4357
Website: www.samhsa.gov

Veterans Affairs (VA)
Phone: 844-698-2311
Crisis Line: 800-273-8255  Website: www.centraltiowa.va.gov

Quitline Iowa
Quitline Iowa is a free program that provides helpful tools, information and support throughout your quit process.
Phone: 800-784-8669  Website: www.quitlineiowa.org

Q Link Wireless
Provides a free smartphone with free monthly calling, unlimited texting, and free data through a special government benefit program called “Lifeline” which is available to eligible low-income consumers.
Phone: 855-Q-Link43  Website: qlinkwireless.com

Zero To Three
National nonprofit that informs, trains, and supports professionals, policymakers and parents in their efforts to improve the lives of infants and toddlers.
Website: www.zerotothree.org

HOUSING (Subsidized & Low-Income)
Chariton Housing Authority (Southgate Apartments)
Only HUD Public Housing-no section 8 vouchers
429 S. Main
Chariton, IA  50049
Phone: 641-774-2725

Northview Apartments
Not low income but accepts section 8 vouchers
1104 N 7th Street Chariton, IA  50049
Phone: 641-774-8674

Mitchell Avenue Apartments
1616 Mitchell Avenue
Chariton, IA  50049
Phone: 641-774-8676

**Autumn Park Apartments**  
*Low income for elderly-62 or older or disabled (HUD)*  
330 N Main  
Chariton, IA  50049  
Phone: 641-774-4201

**Area XV Multi-County Housing Agency**  
*Serves the counties of Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello, Washington, & Wayne*  
417 North College St  
Agency, IA  52530  
Phone: 641-937-5222  
Website: www.areaxvhousing.org

**LAW ENFORCEMENT**  
**Lucas County Sheriff’s Department**  
P.O. Box 816  
48559 Hy-Vee Rd  
Chariton, IA  50049  
Phone: 641-774-5083  
Website: www.lucascosheriff.org  
Fax: 641-774-1660

**Chariton Police Department**  
P.O. Box 845  
48559 Hy-Vee Rd  
Chariton, IA  50049  
Phone: 641-774-5083  
Fax: 641-774-1660

**LEGAL SERVICES**  
**Drake University Legal Clinic (Outreach)**  
2400 University Ave.  
Des Moines, IA  50311  
Phone: 515-271-3851  
Website: www.drake.edu/law/clinics-centers

**Iowa Concern Hotline**  
*Financial questions, legal issues, family transitions*  
Phone: 1-800-447-1985  
Website: www.extension.iastate.edu/iowaconcern/

**Lawyer Referral Service**  
**Iowa Find-A-Lawyer**  
625 E. Court Ave.  
Des Moines, IA  50309  
Website: www.iowafindalawyer.com

**Iowa Legal Aid Southeast Iowa Regional Office**  
112 E 3rd St.  
Website: www.iowalegalaid.org
Ottumwa, IA 52501
Phone: 800-532-1275

**MEDICAL SUPPLIERS**

**Lucas County Health Center Lifeline**
1200 N. 7th St. Chariton, IA 34232
Phone: 641-774-3226
Website: www.lchcia.com/lifeline.aspx

**Hammer Medical**
113 High Avenue East Oskaloosa, IA 52577
Phone: 641-672-2501
Website: www.hammermedical.com
Toll Free: 800-395-5537

**Hammer Medical**
914 Court Avenue Chariton, IA 50049
Phone: 641-774-4600
Website: www.hammermedical.com
Toll Free: 800-260-1186

**Mahaska Drug**
206 N. E Street Oskaloosa, IA 52577
Phone: 641-673-3439
Website: www.mahaskadrug.com

**American Home Patient**
2604 N Court Suite B Ottumwa, IA 52501
Phone: 641-684-8555
Toll Free: 800-926-8555
Website: www.ahom.com
Patient Advocate Helpline: 1-877-299-2021
Sleep Support Center: 1-877-221-8763

**Hoveround**
2151 Whitefield Industrial Way Sarasota, FL 34232
Phone: 800-542-7236
Website: www.hoveround.com

**Walgreens (Home Medical Supplies)**
200 Wilmot Road Deerfield, IL 60015
Phone: 800-925-4733
Website: www.walgreens.com

**Cedar Valley Mobility**
8832 Swanson Blvd. Suite L Clive, IA 50325
Phone: 515-440-6641
Website: www.mobilitystore.com
Life Alert
Phone: 800-982-0332
Website: www.lifealert.net

Liberator Medical Supply
Phone: 888-244-0789
Website: www.liberatormedical.com

Nucara Pharmacy
107 W Main St.
Ottumwa, IA 52501
Phone: 641-684-5453
Website: www.nucara.com

Nursing Homes, Assisted & Independent Living
Chariton Specialty Care
1214 N 7th St.
Chariton, IA 50049
Phone: 641-774-5921
Website: www.careinitiatives.org

North Ridge Assisted Living
1110 N 6th St.
Chariton, IA 50049
Phone: 641-774-2303

Optometrist
Chariton Vision Center
131 N Main St.
Chariton, IA 50049
Phone: 641-774-7507
Website: www.mylocalvisioncenter.com

Wolfe Family Vision Center
1200 N 7th St.
Chariton, IA 50049
Phone: 641-774-5819
Website: www.wolfeclinic.com

Shopko Hometown
1901 Court Ave.
Chariton, IA 50049
Phone: 641-774-2168
Website: www.shopko.com

Pharmacy
Hy-Vee Pharmacy
2001 Court Ave.
Chariton, IA 50049
Phone: 641-774-5051
Website: www.hy-vee.com/health/pharmacy

Shopko Pharmacy
PUBLIC HEALTH PROGRAMS

Lucas County Public Health
Disease prevention, blood pressure checks, immunizations – check for clinic times, health maintenance program, skilled nursing and HCA services for under- or uninsured clients, homemaker services emergency preparedness, health promotion activities
123 S. Grand St. Fax: 774-0444
Chariton, IA 50049 Phone: 641-774-4312

Women, Infant & Children Nutrition Program (WIC)
For children 0-5 years old and women who are pregnant, breastfeeding or just had a baby. This program provides nutritional education and checks to families to purchase baby formula, milk, eggs and other healthy foods
MATURA Action Corporation
210 Russell St. Fax: 641-278-1141
Creston, IA 50801 Website: www.maturaaction.org
Phone: 641-202-7114 Phone: 800-532-1579 (State WIC Office)
• Find us on Facebook at MATURA ACTION

1st Five Program
(For Appanoose, Clarke, Decatur, Jasper, Lucas, Marion, Monroe, Poweshiek, Ringgold & Wayne Counties)
1st Five is a public-private partnership bridging primary care and public health services in Iowa. The 1st Five model supports health providers in the earlier detection of social-emotional and developmental delays and family risk-related factors in children birth to 5 and coordinates referrals, interventions and follow-up.
Marion County Public Health Department
2003 N. Lincoln Fax: 641-842-3442
P.O. Box 152 Website: www.marionph.org
Knoxville, IA 50138 Phone: 641-828-2238
• Find us on Facebook–Marion County Public Health Department

I-Smile™
Dental services for 0-21 or pregnant women
Marion County Public Health Website: www.marionph.org
2003 North Lincoln Fax: 641-842-3442
P.O. Box 152
Knoxville, IA 50138
Phone: 641-828-2238
• Find us on Facebook–Marion County Public Health Department

Maternal & Child Health
For children 0-21 years old and women who are pregnant, or just had a baby. This program assists in finding healthcare coverage and healthcare providers or dentists, provides education to promote a health pregnancy,
evaluates emotional stress and family adjustment to pregnancy and parenting, arranges transportation to medical and dental appointments, provides nutritional education, and a home visit after you deliver your baby.

Marion County Public Health Department
2003 N. Lincoln                         Fax: 641-842-3442
P.O. Box 152                             Website: www.marionph.org
Knoxville, IA 50138                      Phone: 641-828-2238

- Find us on Facebook- Marion County Public Health Department

Hawk-i (Healthy & Well Kids in Iowa) & hawk-i Dental Only
To qualify, a child must live in Iowa and: Be under 19 years old; Have no other health insurance; Be a citizen of the United States or a qualified alien; Be in a family that meets the hawk-i income limits; Cannot be the dependent of a State of Iowa employee; Children who qualify for Medicaid cannot get hawk-i

Marion County Public Health Website: www.marionph.org
2003 North Lincoln                       Fax: 641-842-3442
PO Box 152                               Phone: 641-828-2238
Knoxville, IA 50138                      website: www.hawk-i.org

- Find us on Facebook-Marion County Public Health Department

SIM (State Innovation Model)
For Appanoose, Clarke, Decatur, Lucas, Marion, Monroe, Ringgold, & Wayne Counties
Iowa will use the SIM grant to implement and evaluate a sustainable health care delivery and payment system that will improve population health, improve patient care, and bend health care cost trends. Through the SIM program, Iowa will align and equip communities to address population needs by collaborating with payers, providers and public health entities. The SIM Test aligns Iowa payers in payment reform that focuses on value; equips Iowa providers with tools to perform in value based, population focused models; and aligns and integrates public health strategies into how health care is delivered. Together, these approaches ensure a robust, statewide transformation to achieve Iowa’s SIM vision, ”Trans- forming Health Care to Improve the Health of Iowans”. -Marion County Public Health Department manages this grant for Wayne County and the other counties listed.

Marion County Public Health Department
2003 North Lincoln                       Website: www.marionph.org
PO Box 152                               Fax: 641-842-3442
Knoxville, IA 50138                      Phone: 641-828-2238

- Find us on Facebook-Marion County Public Health Department

Referral Linking Facilitation “No Wrong Door” – Linking people to the appropriate services in or near Lucas County
Provides care coordination linkage and referral for health, dental, and social needs inclusive of community Resources, call ahead to assure best service

Marion County Public Health Department
P.O. Box 152                             Website: www.marionph.org
2003 North Lincoln                       Fax: 641-842-3442
Knoxville, IA 50138                      Phone: 641-828-2238

- Find us on Facebook-Marion County Public Health Department
RECREATION

Lake Rathbun
Offering outdoor swimming, boating, fishing, hunting, trails, eight parks, and two marinas.
15053 Hatchery Place          Website: www.iowadnr.com
Moravia, IA  52571
Phone: 641-647-2406

Rathbun Fish Hatchery
Aquarium filled with native Iowa fish, view the hatchery’s operation by an elevated walk-way throughout the facility. Located on the south side of Rathbun Lake.
15053 Hatchery Pl.
Moravia, IA 52571
Phone: 641-647-2406

Honey Creek State Park
Offers recreational services and natural education in an outdoor setting at minimal or no cost. Also available: picnic shelters, boating access, interpretive programs, camping, cabins, and hiking through woods and prairies. Located on the north side of Rathbun Lake.
12194 Honey Creek Pl.
Moravia, IA 52571
Phone: 641-724-3739

Honey Creek State Park Resort
Resort with meeting facilities, water recreation, 18-hole golf course, multi-use trails, boat docks, campgrounds, interpretive programs and nearby shopping.
12633 Resort Dr.          Website: honeycreekresort.com
Moravia, IA 52571
Phone: 866-797-5308

U.S. Army Corps of Engineers
Rathbun Lake
Visitor’s Center, nature programs, camping, bicycle, hiking trails and water activities
20112 HWY J5T
Centerville, IA 52544
Phone: 641-647-2464

SENIOR SERVICES

Milestones Area Agency on Aging
623 Pennsylvania Ave.          Website: www.milestonesaaa.org
Ottumwa, IA 52501
Toll Free: 855-410-6222
Phone: 641-682-2270
Fax: 641-682-2445

Lucas County Senior Center
Offers meals to elderly individuals
117 S. Grand St.
Chariton, IA  50049
Phone: 641-774-2821
Lucas County Public Health
Disease prevention, blood pressure checks, immunizations – check for clinic times, health maintenance program, skilled nursing and HCA services for under- or uninsured clients, homemaker services emergency preparedness, health promotion activities
123 S. Grand St.
Chariton, IA 50049
Phone: 641-774-4312

Lifeline
Personal emergency response program designed to help adults maintain independent living.
Lucas County Health Center
1200 N. 7th St. Website: www.lchcia.com/lifeline.aspx
Chariton, IA 50049 Phone: 641-774-3226 Toll Free: 800-404-3111

Senior Health Insurance Information Program (SHIIP)
Offers confidential, one-on-one counseling on choosing Medicare and related health care coverage.
Lucas County Health Center
1200 N. 7th St. Website: www.shiip.state.ia.us
Chariton, IA 50049 Phone: 641-774-3226 Toll Free: 800-351-4664

10-15 Regional Transit Agency
2417 S. Emma Website: www.1015transit.com Ottumwa, IA 52501
1-800-227-6390

Social Security Administration
2429 Northgate Street Suite A Website: www.ssa.gov Ottumwa, IA 52501
Phone: 1-866-964-7394

Mom’s Meals
3210 SE Corporate Woods Dr. Website: www.momsmeals.com
Ankeny, Iowa 50021 Phone: 1-877-508-6667

Sister’s Homestyle Entrees
619 Sumner Ave. Website: www.sistersentrees.com
Humboldt, IA 50548 Phone: 515-332-1928

Connect America/Medical Alert
Jerri McCracken www.medalert.net
228 Third Street- Box 220
Parkersburg, IA 50665
Cell: 319-231-0932
Assurance Wireless-Lifeline Cell Phone Provider (Virgin Mobile)
Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria. You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). You can also qualify based on your household income. You must provide proof of program participation or proof of income.
PO Box 5040
Charleston, IL 61920
Phone: 888-321-5880
Website: www.assurancewireless.com

TRANSPORTATION SERVICES
10-15 Regional Transit Agency
10-15 Transit is a state and federally funded PUBLIC transportation system. Service is available to ANYONE needing transportation in Region 15 & Region 17 - Appanoose, Davis, Jefferson, Keokuk, Lucas, Mahaska, Monroe, Van Buren, Wapello and Wayne Counties. All services are open to the general public. Riders may use the bus for nearly any purpose: grocery shopping, medical and dental visits, congregate meals, going to work or school or personal business.
612 S Madison Ave.
Ottumwa, IA 52501
Phone: 800-227-6390
Website: www.1015transit.com

Amtrak
210 West Main Street
Ottumwa, IA 52501
Phone: 641-682-3876
Website: www.amtrak.com

MCO TRANSPORTATION SERVICES INFORMATION
AMERIGROUP MEMBER SERVICES: 1-800-600-4441
WEBSITE: HTTP://WWW.MYAMERIGROUP.COM/IA
AMERIGROUP TRANSPORTATION REQUEST: CALL LOGISTICARE AT 1-844-544-1389

UNITEDHEALTHCARE COMMUNITY PLAN MEMBERS SERVICES: 1-800-464-9484
WEBSITE: HTTP://WWW.UHCCOMMUNITYPLAN.COM
UNITEDHEALTHCARE COMMUNITY PLAN TRANSPORTATION REQUESTS: CALL MTM AT 1-855-201-8342

UTILITIES
Alliant Energy
Phone: 800-255-4268
Website: www.alliantenergy.com

Midamerican Energy
Phone: 888-427-5632
Website: www.midamericanenergy.com

AmeriGas
Phone: 800-AMERIGAS
Website: www.amerigas.com

Southern Iowa Electric COOP (REC)
Chariton Valley Electric Cooperative Inc.
Phone: 641-932-7126  
Website: www.cvrec.com

Clarke Electric COOP Inc.
1103 Main St.
PO Box 161
Osceola, IA 50213
Phone: 641-342-2173  
Website: www.cecoop.com
Lucas County Resource Directory

2018

Thank you to the following organizations for making this year’s directory possible:

1st Five Program through Marion County Public Health Department
  · For funding and coordinating this project

Lucas County Resource Directory online version: [www.marionph.org](http://www.marionph.org)

If your organization or agency provides help to area families and would like to be listed in future editions or for any additions, corrections, or deletions to the current listing, please contact Marion County Public Health Department at 641-828-2238.